

**MANUFACTURERS ARE REQUIRED TO SUPPLY THIS NOTICE WITH
EACH AND EVERY DELIVERY OF A NEW MOTOR VEHICLE
SOLD WITHIN THE STATE OF NEW HAMPSHIRE**

NEW HAMPSHIRE RSA CHAPTER 357-D

The New Hampshire New Motor Vehicle Arbitration Law, RSA 357-D, applies to new motor vehicles sold or leased (for two or more years) in the State of New Hampshire. A new motor vehicle is defined as a passenger vehicle or truck with a gross vehicle weight not exceeding 11,000 pounds, motorcycle or off-highway recreational vehicle as defined in RSA 215-A: 1, VI, and any snowmobile as defined in RSA 215-C: 1.

If, during the express warranty period, you discover a defect which substantially impairs the use, market value or safety of this vehicle, and it has not been successfully repaired after three repair attempts by the manufacturer, its agent or an authorized dealer, or it has been out of service by reason of repair of one or more nonconformities, defects or conditions, which still exist, for a cumulative total of 30 business days, you may be entitled to apply for a comparable replacement or refund of purchase price plus incidental damages less a reasonable allowance for use.

In order for a repair attempt to qualify, you must obtain a written repair order. Neither the manufacturer nor any agent of the manufacturer (including the dealership service) may refuse to provide you with a written repair order at your request.

The vehicle is deemed to be out of service if it is in for repair for a majority of the day.

You cannot use the New Motor Vehicle Arbitration Law if you elect to use the manufacturer's dispute settlement mechanism.

You may not use the New Motor Vehicle Arbitration Law if you have stopped making payments on any lease or financing agreement because of the vehicle's condition.

The New Hampshire Motor Vehicle Arbitration Program includes other eligibility requirements which you must meet to qualify.

Forms for electing to proceed before the New Hampshire Motor Vehicle Arbitration Board should be included with your new vehicle on delivery.

For information as to your rights under the New Motor Vehicle Arbitration Law or for additional forms, contact the New Hampshire Motor Vehicle Arbitration Board, 23 Hazen Drive, Concord, New Hampshire, 03305, telephone 603-227-4385, e-mail at lemonlaw@nh.gov, or your dealer.

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