# Agreement Between Hillsborough County Commissioners and

Hillsborough County Department of Corrections

Local # 3657 American Federation of State, County

and Municipal Employees AFL/CIO

July 1, 2023- June 30, 2025



### Department of Corrections

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#### **AGREEMENT**

The County Commissioners of Hillsborough County, hereinafter referred to as the "Commissioners", and the Correctional Superintendent, hereinafter referred to as the "Superintendent", and Local #3657 of the American Federation of State, County and Municipal Employees, AFL/CIO, hereinafter referred to as the "Union" hereby agrees as follows:

# ARTICLE I Recognition

- 1.1 The Commissioners hereby recognize the Union as the exclusive bargaining representative pursuant to the provisions of NH RSA 273-A for all full time employees and regular permanent part time employees as defined in 1.3 below of the Hillsborough County Department of Corrections in the following job classifications: Account Clerk I, Clerk Typist I, Secretary I, Correctional Officer I, Cook I, Nurse I, Maintenance Worker I, and Switchboard Operator/Receptionist.
- 1.2 Excluded from recognition or coverage under this agreement are all employees of the Hillsborough County Division of Corrections who are not within the job classifications set forth in the preceding sentence, part time employees who do not meet the requirements of 1.3 of this article, students, seasonal or casual employees and any management or supervisory employees of said Division of Corrections who have the authority to either hire, promote, discharge, discipline, direct the work force or effectively recommend same. It is specifically agreed by the parties hereto that the terms of this Agreement shall apply only to those full time and permanent part time employees as defined in 1.3 of the Hillsborough County Department of Corrections who work within the job classifications set forth in the first sentence of the Section.
- 1.3 For the purpose of this Agreement, regular, permanent part-time employees shall be only those employees who, as of January 1st of each year, have worked during the preceding year on a regular and permanent basis and have worked at least 1040 hours of the entire year immediately preceding January 1st.
- 1.4 If a regular permanent part time employee has finished his or her probationary period (as defined in Article II) as of January 1st, but has not been employed by the Division for an entire year, then, whether or not such employee shall be considered a regular permanent part time employee and covered by this contract shall be determined as follows: If such employee has averaged twenty (20) hours of work or more each week for their period of employment prior to January 1<sup>st</sup>, which average shall be determined by dividing the total number of hours worked during such period by the number of weeks employed by the Division, then such employee shall be considered a regular permanent part time employee and covered by this Agreement. If such employee has not averaged twenty (20) hours a week during his or her period of employment, then he or she shall not be considered a regular permanent part time employee and shall not be covered by this Contract.
- 1.5 If a regular part time employee has not finished his or her probationary period as of

January 1st, then such employee shall not be eligible for coverage under this agreement until January 1st of the following year.

- 1.6 All part-time employees who have worked the necessary number of hours to be considered regular permanent part time employees as defined above shall be covered by the terms of this Agreement as of January 1<sup>st</sup>.
- 1.7 Any employee who is in the bargaining unit and is not a member of the Union but wishes to have the Union represent them in grievances, shall assume full financial responsibilities as to the actual costs of processing said grievances.
- 1.8 Should there be a dispute between an employee and the Union over the matter of an employee's Union membership the Union agrees to hold the County harmless in any such dispute.

### ARTICLE II Probationary Period

- 2.1 New Employees in the job classifications set forth in the Recognition Article, shall serve a probationary period of 12 months or 365 days, whichever comes first. Leave of Absences shall not be counted. During which time they shall be termed "probationary employees". This period of time begins with the first day of employment. Existing employees transferring to another position in the job classifications set forth in the Recognition Article will be subject to a 6 months or 183 day probationary period (Leave of Absences shall not be counted).
- <u>2.2</u> Probationary employees service with the Division may be suspended or terminated for any reason and at any time by the Division in its sole discretion and neither the employee so suspended or terminated nor the Union shall have recourse to the grievance procedure concerning any such suspension of termination.
- <u>2.3</u> There shall be no extension of the probationary period except by mutual agreement of the parties thereto.

# ARTICLE III <u>Interference with Count Operations and Lockouts Prohibited</u>

- 3.1 The Union and the County agree that they both desire uninterrupted service. Therefore, in consideration of this Agreement, the Union, its officers, and agents agree that they will not authorize, sanction or condone a strike, stoppage, work slowdown, boycott or any other action interfering with or designated to interfere with the work or to the operations of the Correctional Superintendent during the term of this Agreement, and the County agrees that it will not engage in any lockout during the term of this Agreement.
- 3.2 Both parties agree they will immediately disavow any such activity and shall take all reasonable means to induce such employees to terminate such activity forthwith, including, but not limited to, such actions as may be available pursuant to NH RSA 273-A:13, which same

action will be available although NH RSA 273-A:13 may be amended during the term of this Agreement.

# ARTICLE IV <u>Dues and Deductions</u>

4.1 Upon written authorization by a union member covered by this contract and approved by the Union Chairperson or designee, the Correctional Superintendent, through his designated agents, agree to deduct from the pay of each Union member so authorized the current Union dues as certified to the Correctional Superintendent by the Treasurer of the Union. Said deductions shall be made each pay period, provided, however, that if any employee has no check coming to him or her or the check is not large enough to satisfy the deduction, then and in that event no collection will be made from said employee for the pay period.

The Commissioners or their designated agent shall send the amount so deducted at least one time per month to the Treasurer of the Union. In no case shall the Commissioners attempt to collect fines of assessments for the Union beyond the regular dues. Should there be a dispute between an employee and the Union or the Commissioners over the matter of deductions, the Union agrees to defend and hold the Commissioner's harmless in any such dispute.

4.2 When an employee has signed a dues deduction authorization card, he or she shall continue dues deductions until July 1st. Upon written request by said employee, due deduction shall be stopped. Any employee promoted to a management position shall, upon completion of their probation, stop dues deduction by a Union withdrawal card.

The Union shall post by June 1st of each year in a conspicuous location, notification that the window period for stopping dues deduction will be open from June 15-30.

# ARTICLE V Hours of Work and Overtime

5.1 The normal work schedule for Correctional Officers shall be four (4) consecutive eight and one-half (8½) hour days followed by two days off. Nothing in this provision shall in any way limit or restrict the right of the Correctional Superintendent to in any way change the starting or dismissal times of any employee or group of employees, providing that such change shall not be longer than one (1) hour earlier or later than the employees present schedule as follows: 6:30 AM, 2:30 PM and 10:30 PM. Nothing in this provision shall limit or restrict the right of the Correctional Superintendent to change in any way the starting or dismissal time of a Cook I.

The normal work week for all other employees, except for Nurses, shall be forty (40) hours of actual work per week and the normal work day shall be eight (8) consecutive hours of work per day in any one day, provided however, that nothing in this provision shall in any way limit or restrict the right or ability of the Correctional Superintendent to in any way change the starting and dismissal times for any employee or group of employees providing that such change shall not be longer than one (1) hour earlier or later than the present schedule which consists of three (3) shifts commencing at 7:00 AM, 3:00 PM, and 11:00 PM.

All employees covered under this agreement are considered essential and therefore shall work hours prescribed by the Superintendent and shall be provided with a one-half hour (30 minutes) paid meal break. All employees are required to remain in the facility during paid meal breaks. Requests to leave the facility during duty hours are subject to supervisor approval and will require the use of benefit time.

Authorized time worked in excess of eight and one-half (8½) consecutive hours in one day or thirty-four (34) hours in the "short week" or, forty-two and one-half (42½) hours in the "long" week by correctional officers shall be compensated at the rate of one and one-half ( $1\frac{1}{2}$ ) hours the employees hourly rate of pay.

For other than correctional officers, authorized time worked in excess of eight (8) consecutive hours in one day or authorized time worked in excess of forty (40) hours in one week shall be compensated at the rate of one and one-half  $(1\frac{1}{2})$  times the employees regular hourly rate of pay, provided, however, that in determining whether an employee is entitled to compensation at the overtime rate for authorized hours worked in excess of forty (40) hours in one regular week any time worked in excess of eight (8) hours during a single work day will not be counted.

- 5.3 The overtime premium rate shall not be pyramided, compounded, added together or paid twice for the same time worked. Absences for any reason other than absence because of a paid holiday by those employees whose normal work week is fixed at Monday through Friday shall not be counted as hours or days worked in determining whether or not an employee is entitled to compensation at the overtime rate.
- 5.4 Overtime assignments shall be distributed as per schedule B attached hereto. Any employee called back to work from vacation shall be paid time and one-half for all hours worked.
- $\underline{5.5}$  It shall be the duty of all able-bodied employees to make themselves available during the course of emergencies.
- <u>5.6</u> Employees covered by this Contract who are required to attend Court shall receive their regular rate of pay for such time spent. Any funds received by the employee from said Court will be immediately turned over to the Superintendent and/or Agent, or may be kept by the employee if the case was non-work related and the employee was not being paid by the County.
- 5.7 An employee covered by this agreement who has left his normal place of work for his residence and is called back for overtime work shall be guaranteed a minimum of four (4) hours work at time and one-half the employee's regular hourly rate of pay.
  - 5.7 <u>a</u> Upon completion of the emergency work and the employee does not want to avail themselves for four hours work, they will be paid only for the time worked at time and one-half their regular hourly rate of pay and the County shall not be required to pay a minimum four hours.

- <u>5.8</u> If an employee is unable to report to their shift, they must notify the facility no less than one (1) hour beforehand except under extenuating circumstances.
- 5.9 No one is allowed to be on duty more than seventeen (17) hours without a seven (7) hour break, except as provided in Art. 5.5.
- $\underline{5.10}$  Corrections Officers are allowed to swap shifts within the same work week subject to the approval of the Superintendent or designee. The shift swap should not result in overtime for either employee.
- <u>5.11a</u> Employees covered by this Contract who are required to attend Court for reasons related to their job shall receive their regular rate of pay for such time spent. Any funds received by the employee from said Court will be immediately turned over to the Superintendent and/or Agent.
- 5.11b Employees covered by this Contract who are required to report to Court for jury duty on a normally scheduled work day shall receive their base rate of hourly pay for such time spent. An affected employee must notify his/her supervisor as soon as possible and report to work on any day that he/she is not needed to serve the court and/or when dismissed early from jury duty. An employee required to report to Court during previously scheduled second shift hours shall report to work at the time such court time ends.
- 5.11c Provisions 5.11a and 5.11b do not apply to third shift employees.

### ARTICLE VI Seniority

- 6.1 There shall be two types of seniority:
  - (a) Division seniority, which shall be determined by an employee's total time of continuous full-time employment within the Hillsborough County Correctional Division.
  - (b) Job seniority, which shall be determined by an employee's continuous length of service in a specific job classification.

Probationary employees shall not be covered by this Article until they have completed their probationary period as defined in Article II and have become either permanent full time or permanent part time employees at which time their seniority shall be computed from their date of original hire by the Division.

6.2 Division seniority for permanent full time employees shall be used for the purpose of selection of vacation from the vacation schedule as set forth in Article IX, entitled "Vacations".

A part time Correctional Officer's job seniority upon transfer to full time shall start upon date of transfer.

- 6.3 Preference shall be given to employees in the order of their job seniority:
  - (a) To work opportunities in the event of layoff or reduction of personnel within their job classifications of five (5) working days or less, provided, however that any such layoff or reduction of personnel must be for at least one full work day, and
  - (b) In recall to work after layoff or reduction of personnel within their job classifications of five (5) working days or less, such layoff or reduction of personnel must be for at least one full work day, and
  - (c) In recall to work after layoff or reduction of personnel within their job classification of five (5) working days or less.
  - (d) Provided, however, that any such seniority rights shall prevail in cases of layoff and recall only where any employee's ability, experience, training and work record are, in the reasonable opinion of the Correctional Superintendent equal with other employees in the job classification affected and the employee is able to fill and such work opportunity and return to work.
- <u>6.4</u> In the event of layoff or reduction in the work force for at least one full work day, probationary employees in those job classifications affected will be laid off first. Next, employees with the least job seniority will be laid off according to their job seniority within the affected job classification pursuant to the provisions of Section 3 of this Article.
- 6.5 In the event of a layoff or reduction of work force in any job classification of more than five (5) work days, employees shall be laid off from that classification and assigned to the next lower job for which, in the Correctional Superintendent's reasonable opinion they have the necessary ability, experience, and training provided, however, they shall not be assigned to any such lower job unless they have longer Division seniority than other employees in the lower job classification. In the event an employee is assigned to work in a lower job classification pursuant to the provisions of this Section, said employee shall be compensated at the wage rate assigned to that lower job classification. Displaced employees in the lower job classification shall have the same right of reassignment to other lower job classifications as set forth in this Section 6.5.
- 6.6 In the event of a recall to work after layoff or reduction on Division personnel, notice of recall shall be sent to the laid off employee's last known address as shown on the Division's records. The recall notice shall state the time and date on which the employee is to return to work. A recalled employee shall be given at least seven (7) calendar days' notice to report to work. In the event a recall is necessary on less than seven (7) calendar days' notice, the Division shall call upon the laid off employee in the order of their seniority in accordance with the provisions set forth above either personally or by telephone until an employee who is able to return to work immediately is located. In such case, the employee is able to return to work immediately will be given temporary assignment not to exceed seven (7) calendar days and

employees who are otherwise qualified to perform the work immediately will be given notice to report to work at the end of said seven calendar day period. Qualified employees who have been given notice to report to work must, unless confined due to illness or injury, make themselves available for such work assignment no later than said seven (7) calendar day period after the notice has been given or they shall forfeit such seniority status as they have accrued with the Division, however, should there be no work assignment when the employee does report within the seven calendar days set forth herein, then the employee shall retain his seniority status and shall be entitled to another notice of recall.

- 6.7 An employee's seniority shall be lost for, but not limited to, the following reason:
  - (a) Discharge
  - (b) Voluntary quit, resignation, or retirement
  - (c) Failure to respond to a notice of recall, as specified in Section 6.7, of this article.
  - (d) Remaining on layoff for more than twelve (12) months' work without advising the Division and giving reasons satisfactory to the Correctional Superintendent for such absence, or giving a false reason for the leave of absence.
  - (e) Illness or injury resulting in inability to perform his or her regular work with the Division, which lasts longer than twelve (12) months, except as otherwise agreed mutually between the parties.
    - (f) Transferring from full-time to part-time status
- <u>6.8</u> An employee who is hired for only a limited period of time to fill a vacant permanent full time employees or permanent part time employee's position for a limited duration, not exceeding one (1) year, shall not be entitled to the terms of this Agreement until such employee has served in this position for the appropriate probation period. Upon the return of the regular employee to his or her position, the employee who has been filling this position shall lose all rights granted under this Agreement.
- 6.9 The Division shall establish separate seniority lists for regular full time employees and regular part time employees, as defined in Article I, Section 1.3, entitled "Recognition", as of January 1st each year. Any objections to the seniority lists as established must be reported to the Correctional Superintendent within fifteen (15) days from the date the list is posted or will stand approved and be final.
- <u>6.10</u> It is specifically agreed that in the event any of the provisions of this Article conflict with any ordinances or other law or regulation, then any such provision of this article or application thereof will not be deemed valid and subsisting and any such ordinance, law, or regulation shall supersede the provisions of this Article. In the event on any such conflict, all other provisions of this Agreement and applications thereof will continue in full force and effect.



### ARTICLE VII Transfers

- 7.1 If a permanent job opening or permanent vacancy occurs in a job classification set forth in Article I attached hereto and covered by this agreement, and the Division determines to fill such openings, the open job will be posted for a period of ten (10) consecutive days. The notice of the open job shall contain a brief description of the job and its rate of pay. Permanent full time employees covered by this agreement who desire such open job may submit their application for such job to the Correctional Superintendent or his authorized representative in writing within the posting period.
- 7.2 In the event no applicants have, in the Correctional Superintendent's opinion, the necessary ability and/or qualifications, the open job will be re-posted for an additional five (5) administrative work days as defined below. During the second posting period, the Division shall consider applications received first from permanent part time employees and then fill the open job regardless of whether or not there are full time employees covered by the terms of this agreement or employed by Hillsborough County. Full time employees who submitted applications for the open job during the original posting period will be considered during the second posting period on the basis of their original application.

At the end of the first ten (10) day posting period, the Correctional Superintendent shall, upon request, give the Union's Chairman a list of those full time employees covered by this Agreement who have been absent for the entire ten (10) day posting period, and any such absent employees shall have five (5) administrative work days from the day the Union's Chairman received the list to apply for the job. Only those full time employees who have been absent for the entire first ten (10) days posting period will be eligible to apply for the open job within the additional five (5) days set forth on preceding sentence.

Any such job opening may be filled temporarily by the Correction Superintendent or until there has been a permanent assignment to the job.

7.3 An applicant who has been selected for the open job will be given a period of 12 months or 365 days (Leave of Absences shall not be counted) within which to qualify for the job. An existing bargaining member promoted or transferring to another position within the bargaining unit shall be subject to a period of 6 months or 183 days (Leave of Absences shall not be counted) within which to qualify for the job and illustrate that he/she has the ability to satisfactorily assume the responsibility and perform the duties of the job. During the qualifying period, he or she will receive the rate of pay for the job being filled. If at any time within the applicable qualifying period, the employee does not, in the opinion of the correctional Superintendent, qualify for the job, he or she shall be returned to the permanent job he or she held immediately prior to being chosen to fill the open job. Likewise, if, during the applicable qualifying period, the applicant chosen wished to return to his or her permanent job immediately prior to his or her selection, then said applicant shall be returned to that job.

- <u>7.4</u> If there are not qualified applicants for any open and posted jobs, the Correctional Superintendent shall have the right to fill such jobs in his or her discretion.
- 7.5 An employee covered by this Agreement may be temporarily assigned to the work of any position of the same or lower job classification pay grade without any change in pay. Upon the termination of such temporary assignment, such employee shall be returned to his or her original classification.

If an assignment to a lower job classification pay grade is made due to a layoff or reduction of personnel pursuant to the seniority "bumping" provisions in Article VI, Section 6.5, then the employee's pay grade for such assignment shall be the wage rate assigned to the lower job classification.

When an employee is temporarily assigned to work in a higher job classification or pay grade for a period of one full work day or longer, such employee shall receive the rate of the higher pay grade during such temporary assignment. Upon the termination of such temporary assignment, such employee shall be returned to his or her original job classification at his or her original rate of pay prior to the temporary assignment.

- <u>7.6</u> Regular permanent part time employees, as defined in Article I, Section 1.3 shall not be covered by the provisions of this Article, except as permitted in Section 1.2 and Section 7.6.
- 7.7 The County will post openings for management positions. The final decision shall be made by the Correctional Superintendent and that decision shall not be subject to the grievance procedure contained in this Agreement.

# ARTICLE VIII Holidays

8.1 The following days will be recognized as holidays:

New Year's Day Independence Day Day after Thanksgiving Hanukkah

Veterans Day Labor Day Christmas Day

Memorial Day
Thanksgiving Day

Yom Kippur

stmas Day MLK Day

Employee may choose MLK Day or the Day after Thanksgiving annually as a holiday.

8.2 Permanent full time employees whose regular work schedule is based on an administrative work week of Monday through Friday shall receive time off for the holiday with pay. If a full time employee, whose regular work schedule is based on an administrative work week on Monday through Friday, is required to work on one of the holidays listed on Section 8.1, then that employee shall be paid in accordance with the overtime provisions of Article V, Section 5.2 (a), in addition to a regular day's pay for the holiday. Those permanent full time employees whose regular five day work schedule changes due to the rotating work schedules and whose normal

work schedule require work on holidays, Saturdays and Sundays shall be paid an additional day's pay for each of the Holidays set forth in Section 8.1 above. In the event of a permanent full time employee working a rotating work schedule is called to work on their regularly scheduled holiday off, they shall be compensated in accordance with the overtime provisions of Article V in addition to the holiday pay.

Non-administrative work week employees will celebrate holidays on the day of the holiday. (For example, Christmas will be celebrated on December 25<sup>th</sup>, New Year's Day on Jan 1<sup>st</sup>.)

Non-administrative work week employees include Correctional Officer I, Cook I, Maintenance Worker I, and Nurse 1.

When a holiday falls outside the regular work week of the above listed employees, they will be paid for said holiday provided they comply with Section 8.3.

- <u>8.3</u> An employee shall be entitled to holiday pay if he or she works their scheduled day preceding, the day of, and their scheduled day following a particular holiday, unless that employee's failure to work results from an excused absence. If such absence is due to illness, the employee must provide a doctor's certificate certifying to such illness in order to be eligible for holiday pay. Employees assigned to administrative work schedules will observe holidays which fall on weekends as follows: Holidays which fall on a Saturday will be observed on the Friday before. Holidays which fall on Sunday will be observed on the following Monday.
- <u>8.4</u> It is agreed by the parties hereto, that permanent part time employees as defined in Article I, Section 1.3, shall be paid the holiday pay when said employee is actually working on any of the designated holidays as defined in Article 8, Section 8.1.
- 8.5 It is understood that those employees observing Yom Kippur and Hanukkah shall not be granted holiday pay for Christmas and New Year's Day. Employees observing Hanukah are permitted to utilize one (1) day as a holiday benefit. If more than one (1) day is taken such days shall be considered as a vacation or personal leave benefit usage.

# ARTICLE IX <u>Vacations</u>

9.1 Full time employees of the Hillsborough County Correctional Superintendents covered by this agreement shall be entitled to paid vacations as follows:

<u>Two Weeks</u> - (10 work days) upon completion of twelve continuous months of employment.

<u>Three Weeks</u> - (15 work days) upon completion of four (4) years of continuous employment.

<u>Four Weeks</u> - (20 work days) upon completion of ten (10) years of continuous employment.

<u>Five Weeks</u> - (25 work days) upon completion of fifteen (15) years of continuous employment.

The Correctional Superintendent shall determine the time and the order in which vacations may be taken. Vacation time will not be cumulative.

- 9.2 The Correctional Superintendent shall use every reasonable effort to give at least thirty (30) days prior notice of the vacation schedule to the employees, provided, however, that the Correctional Superintendent has the right to change said vacation schedule so as to prevent any interruption or interference with the normal operations of the facilities directed by the Correctional Superintendent.
- 9.3 Vacations are provided for rest and recuperation with a view to future service.

Every employee shall on their anniversary date of hire, be credited with the appropriate vacation hours. Those hours may be taken at any time within the ensuing year. Vacation hours not taken by the next anniversary date shall not accrue, but be forfeited.

- <u>9.4</u> Regular permanent part time employees as defined in Article 1, Section .3, shall be covered by the provisions of the Article, on a pro-rated basis.
- 9.5 It is agreed that one (1) week of vacation allowance may be taken, one day at a time, provided the request is submitted to the immediate supervisor for approval two (2) weeks prior to taking said day or days, except in an emergency. All other vacation must be taken in increments of not less than one (1) week as per 9.2.
- <u>9.6</u> Any employee who desires to change their approved dates of vacation shall not be allowed to bump any other employee who had their vacation time approved by the Division.
- 9.7 Employees with four or more weeks of vacation may take two (2) weeks of such vacation one day, or more, at a time provided that the request of such individual days is submitted to the immediate supervisor for approval not less than two weeks prior to the use of the day or days. The Correctional Superintendent has the right to change the vacation schedule so as to prevent any interruption or interference with the normal operations of the facilities directed by the Correctional Superintendent.
- <u>9.8</u> Employees who are eligible for four or more weeks (20 and 25 work days) of vacation time, upon request presented sixty (60) or more days prior to the employee's anniversary date, and with approval of the Superintendent or his designee, may receive pay equivalent to three (3 work days) days for each week (5 work days) of paid vacation that will remain unused as of the employee's anniversary date. Payment will be made at the hourly wage rate in effect prior to the employee's anniversary date, and during the month following the anniversary. Eligible employees who submit a request pursuant to this provision agree to waive the provisions of Paragraph 9.7.

# ARTICLE X Sick Leave

- 10.1 During a full time employee's first year of employment, sick leave with pay shall be earned at rate of 6.67 hours per month through December 31st, of the year in which the employee was hired, provided, however, that no sick leave will be granted until a new employee has finished his probationary period as set forth in Article II. As of January 1st of each year, full time employees who have finished their probationary period shall accrue 6.67 hours per month (eighty (80) hours per year). All regular full time employees and permanent part time employees who have unused sick days at the end of the calendar year shall be reimbursed at the rate of 100% of all said days during the next following month. There shall be no accumulation of sick leave beyond December 31 of each year.
- 10.2 Employees who go on vacation and do not report to work the last working day prior to said vacation or on the day after their vacation ends due to illness must bring in a doctor's certificate certifying that the employee was ill in order to collect his or her sick leave pay. When an employee's illness is in excess of three (3) days the employee must bring in a doctor's certificate certifying that the employee was ill in order to collect his or her sick leave pay.
- 10.3 Regular permanent part time employees as defined in Article I, Section 1.3, shall receive sick leave pay on a pro-rated basis of hours worked.
- 10.4 Employees have four (4) personal days per calendar year, but not subject to reimbursement. Employees taking a personal day must notify their supervisor twenty-four (24) hours in advance. Personal time will be pro-rated when a new employee to the bargaining unit comes off of the 12 months or 365 days probationary period. The pro-rated allotment shall be one personal day for every 90 days. Any existing member of the bargaining unit who is promoted or transferred to another position will maintain any existing accrued time but will not be eligible for any additional time upon completion of the 6 months or 183 days probationary period.

# ARTICLE XI Bereavement Leave

11.1 Bereavement leave of three (3) days with pay between the date of death and the date of funeral inclusive, shall be granted to an employee in the event of the death of his or her:

Spouse Father Mother
Father-in-law Child
Grandmother Grandfather Sister
Brother Grandchild

A blood relative or ward residing in the same household.

Step-father and step-mother bereavement leave may be taken for either step parents or biological parents, but not for both.

- 11.2 One (1) day with pay will be granted to an employee for the attendance at the funeral of his/her Brother-in-Law, Sister-in-Law, Uncle or Aunt. Bereavement will be paid only if they are absent during their regularly scheduled day of work.
- 11.3 Under extenuating circumstances, two (2) additional days with pay may be granted under Section 11.1 with the written approval of the Superintendent or designee.

# ARTICLE XII Insurance

12.1 Effective July 1, 2019 the County shall contribute and pay the cost of seventy-seven and one-half percent (77.5%) for the total cost of the HMO Mid plan, or a comparable plan, inclusive of the cost of a prescription drug plan. In no event shall the County's contribution for any plan exceed the cost of seventy-seven and one-half percent (77.5%) of the cost of the HMO Mid plan, or a comparable plan, inclusive of the cost of a prescription drug plan. The employee shall contribute and pay all costs above those contributed by the County.

The County will make available an HMO Health Insurance Plan. Employees may choose from the plan(s) as offered subject to the contribution limits set forth in the previous paragraph. The County may change the health insurance provider at any time for the purpose of obtaining a lower cost for the same or greater level of coverage. Such change shall occur only after agreement of the Union. The prescription drug co-pay will be twenty dollars (\$20) for generic, thirty dollars (\$30) for brand name and fifty dollars (\$50) for non-preferred. A mail order benefit will be provided (90-day supply) for \$20/\$30/\$50. Effective upon the parties' execution of this Agreement the POS Plan will no longer be offered by the County. Employees on the POS Plan, if continuing health insurance, must choose an alternative health insurance plan offered by the County.

The County may offer more than one option for the Dental and Vision Plans:

Dental Insurance: The County shall contribute seventy-seven and one-half percent (77.5%) of the cost of the annual premium for the standard, base/Option 1 plan but in no event shall the County's financial contribution for any Dental plan be greater than seventy-seven and one-half percent of the premium set for the standard, base/Option 1 plan or a comparable plan thereto.

Vision Insurance: The County shall contribute seventy-seven and one-half percent (77.5%) of the cost of the annual premium for the standard, base/Option 1 plan but in no event shall the County's financial contribution for any Vision plan be greater than seventy-seven and one-half percent of the premium set for the standard, base/Option 1 plan or a comparable plan thereto

- 12.2 The County will provide one times the annual salary for Life Insurance on all permanent full time employees covered by this agreement. Cost of such insurance will be paid 100% by the County.
- 12.3 The County will provide weekly disability income benefits to all permanent full time employees covered by this agreement up to 2/3 of their regular weekly but not exceeding \$300.00 per week for no more than twenty-six (26) weeks.



- 12.4 Consistent with the approval by the County Delegation on January 7, 1999 Certified Correctional Officers will be provided with Group II Retirement upon the initial implementation of this Agreement.
- 12.5 Any employee not taking the County medical, dental, vision or drug insurance, will be paid sixty cents (\$0.60) per hour during the period of waiver. To qualify, the employee must submit proof of coverage under a plan and sign a waiver.
- 12.6 If an employee is coming off Worker's Compensation or Disability, the employee must advise management at least eight (8) hours ahead of time of the date he/s he is available for overtime and the date he/she will return to regular duty. A doctor's release must be provided on the day the employee is scheduled for overtime and the day the employee returns to regular duty. Failure to provide a doctor's release will result in being turned away from the facility.
- 12.7 The parties agree that if during the term of this agreement implementation of any provision of the so called patient Protection and Affordable Care Act has a negative financial impact on the County it may request that the provisions of Article XII Insurance and such other articles as may be appropriate be reopened for further negotiations.

# ARTICLE XIII Union Rights

- 13.1 The Correctional Superintendent agrees to provide suitable space for bulletin boards for the posting of notices of the Correctional Superintendent addressed to the employees and for Union announcements, notices, social events and other non-controversial matters addressed to its members. The Correctional Superintendent agrees to locate said bulletin boards at convenient places. No Union notices shall be posted until it shall have been signed by the Chairman of the Union and a copy of said notice has been provided to the Correctional Superintendent. The bulletin board space shall not be used for controversial matters which shall include but not be limited to, advertising, political matters, or any kind of literature other than herein provided.
- 13.2 The County will furnish the Union with 150 Copies of the contract.
- 13.3 A Union member who is elected as a delegate of AFSCME Council 93 or AFSCME International shall be granted time off without pay not to exceed ten (10) working days per year and without loss of seniority to conduct business of the Local attending a conference or training opportunity offered by Council 93, provided that:
  - i: thirty days (30) prior notice is given to the Superintendent, or his designee by the Chapter Chairman;
  - ii: such time off is necessary; and
  - iii: such time off will not result in any additional cost to the department.

This leave may be granted to a maximum of two (2) Union employees.

13.4 The union will be provided up to thirty minutes of time with the new employees during the last week of each orientation program. Their representation may include

discussion of the collective bargaining agreement, Union membership and answering questions relative to either. The presentation shall not include controversial matters, such as, political matters or active grievances.

# ARTICLE XIV Safety and Health/Drug Testing

- 14.1 The employer shall endeavor to provide and maintain safe working conditions. The Union will cooperate to that end and encourage the employees at all times to perform their assigned tasks in a safe manner. Employees shall not be required to perform their duties under unsafe or unhealthy conditions as determined by the Safety Committee. A refusal to perform such work shall be honored without a loss of pay.
- 14.2 The County agrees to provide adequate and appropriate training and equipment to ensure the safety of correctional employees. Such training shall include but not necessarily be limited to, fire safety and suppression techniques, and techniques for dealing with unusual situations which might threaten the life or safety of any inmate or employee. The Joint Loss Management Committee shall convene to implement this section.
- 14.3 All Correctional Officers must be certified within one year of working for the County in a full time capacity. All CPR certifications must be renewed yearly.
- 14.4 The parties agree that a Drug Testing policy will be implemented as of January 1, 2020. A committee of three\_representatives\_from the Union and three representatives from non-affiliated management will form as soon as possible in July 2019 in order to formulate the Drug Testing policy. It is acknowledged that committee members should consistently attend and actively participate in committee meetings and work sessions. Any finalized Drug Testing policy must be acceptable to the Superintendent.

# ARTICLE XV Grievance Procedure

- 15.1 For the purpose of this contract, a grievance is defined as a complaint or claim by an employee or group of employees in the bargaining unit or the union specifying the names as the bargaining unit employees involved, the date(s) of the alleged offense(s) and specific Contract provision(s) involved which arise(s) under and during the terms of this agreement. Grievances are limited to matters of interpretation and/or application of specific provisions of this agreement. The following procedure shall be utilized in the handling of a grievance:
  - a. The employee involved and the Union's shop steward shall first discuss the grievance with the grievant immediate supervisor who shall render a decision concerning the grievance within five (5) workdays:
  - b. If the grievant is not satisfied with the disposition of his grievance, or if no decision has been reached within five (5) work days after discussing the matter with the grievant supervisor, the grievant and the grievant shop steward shall present the grievance in

writing, stating the date of the alleged offense and the nature of the grievance (including the Contractual provision involved) to the Correctional Superintendent who shall render a decision within ten (10) work days from the date the written grievance was presented. A grievance must be reduced to writing in the form set forth above and presented to the Correctional Superintendent within ten (10) work days of the date of the event which gives rise to the alleged grievance of the grievance shall be deemed waived.

- c. If the grievant is not satisfied with the disposition of his grievance by the Correctional Superintendent or if no decision has been rendered within ten (10) work days after filing the same with said Correctional Superintendent, the grievant and the Union's shop steward may file the written grievance with the Commissioners who shall meet with the grievant and the Union's representative within ten (10) work days after the receipt of the written grievance. The Commissioners shall render a decision within ten (10) work days from the date of the meeting with the grievant and the Union representatives. The grievant and/or the Union must present the written grievance to the Commissioners within ten (10) work days after the Correctional Superintendent's decision has been rendered, or if none, within ten (10) work days after the date of the meeting with the Correctional Superintendent or the grievance will be deemed waived.
- d. After making full use of the grievance procedures and failing to reach a satisfactory solution, the grievance must be submitted to the NHPELRB by the Union for appointment of an arbitrator within ten (10) working days following the date which the Commissioners rendered their decision. Failure to do so will result in the grievance being deemed waived.
- e. Within ten (10) working days following the Union's request to the NHPELRB for appointment of an arbitrator, the Union will request in writing from the Superintendent a meeting to determine if the grievance can be settled prior to arbitration. Such meeting shall include the grievant, the chairperson, and the person who will represent the grievance for the Union, and representatives from the County who will represent the County in arbitration. This meeting will be held within ten (10) working days from the date on which the Union requested appointment of an arbitrator.
- 15.2 The decision of the arbitrator shall be final and binding upon the parties as to the matter in dispute.
- 15.3 The arbitrator shall not have the power to add to, ignore, or modify any of the terms or conditions of this Agreement, nor shall said arbitrator have the power to hold hearings for more than one grievance unless mutually agreed by both parties, that is multiple grievances before the same arbitrator will not be allowed. His decision shall not go beyond what is necessary for the interpretation and application of express provisions of this agreement. The arbitrator shall not substitute his judgement for that of the parties in the exercise of rights granted or retained by this Agreement.
- 15.4 If the grievance is not reported and/or processed within the time limits set forth above, the matter shall be deemed waived and no further action will be taken with respect to such grievance

unless both parties mutually agree to an extension of said time limits.

- 15.5 The expense of the arbitrator shall be borne by the losing party. Each party shall make arrangements for and pay the expenses of witnesses which are called by them.
- <u>15.6</u> For the purpose of the above grievance procedure, the phrase "work days" means the normal Correctional Division administrative work week of Monday through Friday, excluding holidays.
- 15.7 Nothing contained herein shall be construed as limiting the right of any employee having a grievance to discuss the matter informally with any appropriate member of the Department, and having the grievance adjusted without the intervention of the Union provided the adjustment is not inconsistent with the terms of this Agreement and the Union has been given prior opportunity to be present at such adjustment and to state is views.

# ARTICLE XVI Separability

- 16.1 In the event any provision of this Agreement in whole or in part is declared to be illegal, void, or invalid by any court of competent jurisdiction or any administrative agency having jurisdiction, all of the other terms, conditions, and provisions of this agreement shall remain in full force and effect to the same extent as if that provision had never been incorporated in this Agreement and in such event, the remainder of this agreement shall continue to be binding upon the parties thereto.
- 16.2 This Agreement represents the entire Agreement between the County and the Union and supersedes any and all prior oral and written agreements and past practices between the County and the Union. No variations or modifications of this Agreement shall be deemed valid unless reduced to writing and signed by the County and the Union.

# ARTICLE XVII Wage Rates

17.1 Effective as of the first pay day of the pay period first commencing following the parties' execution of this Agreement, bargaining unit employees who remain on the County's payroll will receive a two dollar (\$2.00) per hour base wage increase.

Starting as of the first pay day of the pay period first commencing following the parties' execution of this Agreement, effective on the employee's anniversary date between the parties' execution of this Agreement and June 30, 2024, employees receiving a satisfactory evaluation shall receive a one dollar (\$1.00) merit increase.

Effective on the employee's anniversary date between July 1, 2024 and June 30, 2025, employees receiving a satisfactory evaluation shall receive a one dollar (\$1.00) merit increase.

Late evaluations will be effective as of the anniversary date.

Job Titles		Pay Grade
Switchboard		10
Operator Clerk		10
Typist I Secretary I		11
Corrections Officer I		13 (hired before 1/1/97)
Corrections Officer I		14 (hired after 1/1/97)
Cook I		12
Nurse I (LPN)		15 (hired before 1/1/97)
Maintenance Worker I		15
Nurse I - LPN		15 (hired after 1/1/97)

It is agreed that the County will have a nurse on duty on the 11-7 shift.

In the event the K-9 Correctional Officer and Maintenance Worker 3 positions are recreated, they will become part Article 1.1.

#### Premiums:

Effective with the first pay day of the pay period first commencing following the parties' execution of this Agreement, any designated bargaining unit member of the "Special Response Team" shall be eligible for a monthly stipend in the amount of fifty dollars (\$50) per month. Each monthly stipend thereafter will be paid the first paycheck of each month for each **preceding** month provided employee's designation to the team is prior to the 15<sup>th</sup> of the month for which the stipend is being paid. If a designated bargaining unit member is called in during off-duty hours for a deployment declared by the Superintendent, that employee will be paid for hours worked consistent with Article V.

Effective with the first pay day of the pay period first commencing following the parties' execution of this Agreement, any designated bargaining unit member of the "Honor Guard Team" shall be eligible for a monthly stipend in the amount of fifty dollars (\$50) per month. Each monthly stipend thereafter will be paid the first paycheck of each month for each **preceding** month provided employee's designation to the team is prior to the 15<sup>th</sup> of the month for which the stipend is being paid. If a designated bargaining unit member is called-in during off-duty hours for a detail declared by the Superintendent, that employee will be paid for hours worked consistent with Article V.

Effective with the first pay day of the pay period first commencing following the parties' execution of this Agreement, any designated bargaining unit member designated as an FTO (Field Training Officer) shall be eligible for a monthly stipend in the amount of fifty dollars (\$50) per month. Each monthly stipend thereafter will be paid the first paycheck of each month for each **preceding** month provided employee's designation to the team is prior to the 15<sup>th</sup> of the month for which the stipend is being paid.

The Superintendent reserves the right to determine and/or limit the number of eligible employees from the bargaining unit for the Special Response, Honor Guard and FTO Teams.

Employees may be assigned to and removed from these assignments at the sole discretion of the Superintendent.

Cost items are not retroactive unless specifically designated as retroactive and approved as such by the Commissioners and Delegation.

17.2 In addition to the rates shown in Section 17.1, all personnel working on the 3-11 and 11-7 shift shall receive shift premium of \$0.65 per hour. All other personnel to receive shift premium must have a minimum of two (2) hours layover on the above mentioned shifts. Overtime will be paid on shift premium.

-Employees who are assigned during their normal off duty hours by the Division to stand by duty, in immediate communication with their department or the Division during the standby period, and available, to report to work on immediate notice shall be compensated at the rate of fifteen (\$15.00) dollars per standby day for each day they are assigned to standby. For the purpose if this Article, a standby day shall mean either, (a) sixteen (16) consecutive hours off duty time immediately after an employee has worked pursuant to his or her normal work schedule or (b) twenty-four (24) consecutive hours of off duty time when an employee is not assigned to work pursuant to his or her normal work schedule. There shall be no reduction of the standby rate of fifteen (\$15.00) dollars per standby day as defined in the preceding sentence in the event an employee in standby is called in and reports to work.

# ARTICLE XVIII Uniforms

18.1a - The County will provide uniforms to Correctional Officers I as follows:

4 pairs of BDU pants

4 Polo shirts

1 Dress SS Shirt

1 Dress LS Shirt

1 Dress Pant

1 Neck Tie

1 Shirt Badge

Uniform insignias

1 Belt

1 Duty Belt

1 Jacket

18.1b - The County will provide Cooks with four (4) chef coats and four (4) pairs of chef pants, 1 belt, 4 skull caps and a jacket. The County will provide Maintenance Workers with four (4) shirts and four (4) pairs of pants.

18.lc - Replacement of all uniforms provided in Section 18.1 shall be as follows:

. ( † Garments will be presented to the Director of Training who will make the determination to replace same with another garment. Replacement will be based on need.

The County will allow Correctional Officers to affix the appropriate accounterments to their to their dress uniforms. The County will decide the appropriate size, shape and color of such accounterments; the cost of which shall be the County's responsibility.

18.2 Parties agree to a Joint Management Committee to examine issues that would enhance the administration and harmonious working of the facility.

# ARTICLE XIX Employee Improvement

19.1 The County may offer its employees voluntary and specialized training programs or courses, i.e. shotgun qualification, Spanish lessons, etc., at the expense of the County.

Such voluntary training shall exclude those subject or conditions of employment required by the New Hampshire Association of Counties and/or current State of New Hampshire statutes and as mandated as a requirement for initial certification or periodic in service training.

Any such training shall be discussed with and agreed to in advance with the Union and then posted and identified as "voluntary" to those who wish to participate. Employees who elect to voluntarily participate in these training programs shall not be entitled to reimbursement for salaries, overtime or compensatory time for training received outside their normal duty hours. No person's employment or opportunities for advancement will be adversely affected by their decision not to participate in these training programs.

It is agreed the Correctional Superintendent has the sole right to decide upon and select the number of applicants to be allowed to pursue courses as above.

A full-time employee who has been denied course approval, shall have the right to grieve the superintendent's decision in accordance with the provisions of Article XV entitled "Grievance Procedure", but only if the Superintendent's decision was arbitrary, unjust, or without any basis in fact. It is agreed that any grievance under this article shall not go beyond the step ending with the County Commissioners. Their decision shall be final and binding.

# ARTICLE XX Overtime

20.1 See Schedule B attached.

# ARTICLE XXI Payroll Periods

21.1 Payroll periods may provide for either weekly or bi-weekly paychecks. The Business Office at the discretion of the Commissioners shall determine the frequency thereof and if elected direct deposit will be made to the financial institution specified by the employee.

# ARTICLE XXII Effect. Termination and Renewal

- 22.1 This Agreement shall be in full force and effect when executed and shall remain in full force from July 1, 2023 June 30, 2025 and shall continue from year to year thereafter unless written notice of desire to modify, cancel, or terminate this Agreement is Served by either party upon the other at least one hundred twenty (120) days prior to the date of expiration, in which event this Agreement shall terminate on June 30, 2025.
- <u>22.2</u> It is agreed by the parties hereto that negotiations concerning revisions or changes to this Agreement shall be pursuant to NH RSA Chapter 273-A.
- <u>22.3</u> Effective with the date of the execution of this Agreement past practices relative to wages, hours, and working conditions of employment shall be null and void.
- <u>22.4</u> IN WITNESS WHEREOF the parties have hereunto set their hands and seals by their duly authorized officers and representative, this \_\_\_\_day of\_\_\_\_\_\_\_, 2023.

HILLSBOROUGH COUNTY CORRECTIONAL SUPERINTENDENT

HILLSBOROUGH COUNTY BOARD OF COM	MISSIONERS
47701	EMULLIA BULLY
Ini Pappa	Chief Negotiator

LOCAL 3657 OF THE AMERICAN FEDERATION OF STATE, COUNTY, AND MUNICIPAL EMPLOYEES, AFL/CIO

Maleria Chief Negotiator

### Appendix A

### Schedule A1

### DOC AFSCME PAY RANGES

Effective as of the first pay day of the pay period first commencing following the parties' execution of this agreement, bargaining unit employees who remain on the County's payroll will receive a two dollar (\$2.00) per hour base wage increase.

Effective on the employee's anniversary date between July 1, 2023 and June 30, 2024, employees receiving a satisfactory evaluation shall receive a one dollar (\$1.00) merit increase

Grade	Minimum	Maximum	Positions
Grade 10	\$16.89	\$28.30	Switchboard Operator, Clerk Typist I
Grade 11	\$18.55	\$30.67	Secretary I
Grade 12	\$18.67	\$30.92	Cook I
Grade 13	\$21.89	\$36.93	Corrections Officer I (hired before 1/1/97)
Grade 14	\$21.89	\$32.92	Corrections Officer I (hired after 1/1/97)
Grade 15	\$20.62	\$35.41	Maintenance Worker I, Nurse I – LPN (hired before 1/1/97)
Grade 16	\$23.00	\$33.24	Nurse I – LPN (hired after 1/1/97)

### Schedule A2

### DOC AFSCME PAY RANGES

Effective on the employee's anniversary date between July 1, 2024 and June 30, 2025, employees receiving a satisfactory evaluation shall receive a one dollar (\$1.00) merit increase

Grade	Minimum	Maximum	Positions
Grade 10	\$16.89	\$29.30	Switchboard Operator, Clerk Typist I
Grade 11	\$18.55	\$31.67	Secretary I
Grade 12	\$18.67	\$31.92	Cook I
Grade 13	\$21.89	\$37.93	Corrections Officer I (hired before 1/1/97)
Grade 14	\$21.89	\$33.92	Corrections Officer I (hired after 1/1/97)
Grade 15	\$20.62	\$36.41	Maintenance Worker I, Nurse I – LPN (hired before 1/1/97)
Grade 16	\$23.00	\$34.24	Nurse I – LPN (hired after 1/1/97)



### Appendix B

### DOC AFSCME Overtime

Overtime shall be distributed in a fair and equitable manner so that everyone obtains his/her fair share.

The same level of performance is required of people working overtime hours as is required of those working regular hours.

**VOLUNTEER OVERTIME** - Overtime offered to employees during a specified period of time in which they can voluntarily sign for overtime.

**REQUIRED OVERTIME** - Overtime given to an employee prior to the overtime day usually after the close of the volunteer overtime period.

MANDATED OVERTIME - Overtime given to an employee of the previous shift for overtime needed that day.

OVERTIME CARD-A card which contains the employees' information.

OVERTIME BOX - A box which holds the overtime cards.

**PART TIME EMPLOYEES** - An employee who works part-time under the collective bargaining agreement.

### Distribution of Overtime

#### PART-TIME EMPLOYEES

Employees who will be provided the first opportunity to choose available overtime from the open positions.

### **VOLUNTEER OVERTIME SIGN-UPS**

Every Monday (1200 hours) until Wednesday (1200 hours), the Chief of Security or designee shall generate an overtime schedule consisting of the open volunteer overtime positions that are available to staff. Employees' will be allowed to place their name of the volunteer overtime schedule in an attempt to fill the open positions until Wednesday (1200 hours).

### REQUIRED OVERTIME

When the Chief of Security of designee is unable to fill an open overtime positions(s) with volunteer sign-ups between Monday (1200 hours) and Wednesday (1200 hours), the Chief of Security or designee will then assign required overtime to employees according to the amount of overtime to be worked by the employee for the particular week. The employee with no overtime or the least amount of overtime scheduled will be required to work. The following

steps are completed to create the required list that will be posted in the muster room no later than Thursday at noon of each week.

- 1. The Chief of Security or designee will determine how many overtime slots are needed to staff the facility for the week. These overtime slots are those which were not filled by Correctional Officers during the volunteer overtime sign up period.
- 2. The Chief of Security or designee will then use the Correctional Officer seniority list to fill the overtime slots starting with the Correctional Officer the previous week's list ended with.
- 3. The Chief of Security or designee will verify if that Correctional Officer is available for any of the overtime slots. If the Correctional Officer is on a scheduled day off, has a vacation or personal day scheduled, or it is the shift prior to returning from a scheduled day off, that Correctional Officer is not available to work any of the overtime slots.
- 4. The Chief of Security or designee will then move on to the next Correctional Officer on the list and use the same process to verify if the Correctional Officer is available to fill any of the overtime slots and this process will continue until all overtime slots are filled.

Employees that call in sick for scheduled overtime (volunteer/required) will be charged sick time for that shift.

The proceeding two procedures will complete the overtime requirements for the week.

#### ADDITIONAL OVERTIME

In the event of sick calls, personal days, emergency vacation days or a facility emergency after the overtime schedule has been completed as outlined above, overtime will be distributed in the following manner:

An overtime call box will be maintained in the Shift commander's office.

The Chief of Security or designee shall maintain a list of overtime cards of employees who desire overtime listed in order of Division seniority (only at the start).

Each employee who desires to work overtime shall complete an overtime card.

The Shift Commander will then place the card in the back of the overtime box. The card will then be rotated as needed.

The employee whose overtime card is in the front will be contacted first.

If such employee refuses overtime, or is unavailable at first call, the next card shall be called.

Each call shall be noted in the journal next to the name of the employee called, indicating date and time called, and results.

When the overtime opening is filled, and entry indicating such will be made next to the name of the employee filling the overtime opening.

Subsequent full shift overtime openings will be filled in the same manner, except that the first call shall be made to the employee whose overtime card follows that of the person filling the last overtime slot.

When the last eligible name on the list is eliminated for a shift opening because of refusal or inability to contract, the Chief of Security or designee may utilize part-time personnel or may use other personnel to fill such openings.

When, for any reason, any employee who has requested overtime assignments is removed from the overtime list, he /she shall be advised of such removal and the reasons thereof in writing by the Chief of Security or designee.

Personnel may be removed from the general overtime request list by the Chief of Security or designee for any of the following reasons:

- a. Refusal to work when requested five (5) consecutive times.
- b. By request of employee.
- c. Failure to perform adequately during overtime periods.
- d. For disciplinary reasons.
- e. Failure to honor agreement to work a specific shift on overtime.
- f. Other reason(s) deemed adequate by the Chief of Security subject to review by the Superintendent, and subject to the grievance procedure of the collective bargaining unit.

The overtime procedure outlined above shall not be construed or in any way limit, change, or otherwise affect a part time employee's normal work schedule, nor shall it prohibit the division from employing palt time personnel form filling a full work schedule caused by a regular employee who may be absent due to any reason of a duration of a week or longer.

Nothing in the policy shall prohibit the Chief of Security or his designee in any way from filling any overtime slot with a regular full time employee for whom working the shift requires no overtime.

When it becomes necessary for a Shift commander to obtain personnel to fill a shift vacancy, and they have gone through the overtime roster and part time personnel without success, and before an emergency is declared, the Shift Commander will do an all call for overtime to the Correctional Officer II. If no Correctional Officer II accepts the overtime, an emergency shall be declared. No officers who are scheduled for a vacation or who have just completed a double shift will be required to fill the vacancy.

When an emergency is declared, the vacancy will be filled with the employee who has worked the least amount of hours or is scheduled to work the least amount of hours during the week

(Vacation and personal days will not be held against any employee). If two or more employees have worked the same amount of hours and are scheduled to work the same amount of hours during the week, the person who has been mandated to least amount of times for the calendar year will be mandated to cover the vacancy. If a time occurs, the junior employee will be mandated to stay and cover the vacancy.

Any employee who is mandated for overtime, may find another employee to cover his/her mandated overtime. This mandated exchange will be considered as a mandate for the employee who was mandated. If the employee that takes the mandate from the mandated employee was to be mandated later in the shift he will have to take the mandate and the original employee that was mandated would need to find coverage again. The Shift Commander or designee will not provide phone numbers or call any employee to assist the employee who has been mandated. This option is solely the responsibility of the employee who has been mandated.

### OVERTIME (PARTIAL SHIFT)

When an overtime opening exists which requires four hours or less of work time, the Shift Commander or designee may fill such opening with any employee covered under the recognition clause.



### Appendix C

#### EMPLOYEE DISCIPLINE

Section 1. Violation of the disciplinary code as set forth herein, or violation of any rule, regulation, or order as set forth in the Department of Corrections' manual, post orders directives, etc. shall subject an employee to discipline. Violations are divided into three (3) groups and shall be referred to as Class I, Class II, and Class III. No employee shall be disciplined without just cause.

#### CLASS I VIOLATIONS

Section 2. Any employee who has been determined to have committed a Class I violation shall receive the following progressive discipline:

First Offense Written warning or reprimand

Second Offense Suspension from duty and loss of pay

Third Offense Termination of employment if accumulated within a two (2) year period from date of the first violation

### Class I violations shall include, but not necessarily be limited to, the following:

- 1. Engaging in horseplay, scuffling, disruptive behavior, or general mischief
- 2. Improper conduct with an inmate's family
- 3. Violating or disregarding posted safety regulations
- 4. Negligent creation of a safety risk
- 5. Chronic tardiness
- 6. Abuse of sick leave
- 7. Unprofessional language towards staff or inmates.

### **CLASS II VIOLATIONS**

Section 3. Any employee who has been determined to have a committed a Class II violation shall receive the following progressive discipline:

First Offense

Suspension from duty and loss of pay

Second Offense

Termination of employment if accumulated within a two (2) year period from date

of the first violation

### Class II violations shall include, but not necessarily be limited to, the following:

- 1. Sleeping on duty
- 2. Making false statements or reports
- 3. Failure to obey a lawful written or verbal order from a superior
- 4. Breach of security or failure to report same
- 5. Gambling during work hours
- 6. Engaging in or inciting others to engage in fighting
- 7. Insubordination
- 8. Failure to comply with or enforce established emergency plans
- 9. Dereliction of duty
- 10. Abuse of authority
- 11. Any conduct in the community or with citizens which reflects adversely upon the Department or the County
- 12. Failure to devote proper attention to duties and responsibilities of employment
- 13. Failure to enforce rules and regulations
- 14. Assisting an inmate in circumvention of rules and regulations
- 15. Unauthorized absence from employment duties



#### CLASS III VIOLATIONS

- Section 4. Any employee who has been determined to have committed a Class III violation shall be discharged upon such finding for the first offense. Class III violations shall include, but not necessarily be limited to, the following:
- 1. Willful damage to or conversion of County property
- 2. Theft
- 3. Making unauthorized entries upon the time card of another or altering one's own time card
- 4. Making false claims to obtain sick leave or other benefits
- 5. Intentionally or through negligence permitting any person to escape from custody
- 6. Introduction, attempted introduction, or assisting in the introduction of any contraband into any area of the facility
- 7. Any conviction of State or Federal criminal laws involving trust, veracity, or moral turpitude
- 8. Failure to come to the aid of any employee or inmate in a hazardous situation
- 9. Consuming alcohol or drugs while on duty or reporting for duty under the influence of alcohol or drugs. "Drugs" are defined as any non-prescribed controlled substance
- 10. Use of excessive force upon an inmate or assault upon any person
- 11. Abandonment of post or premises
- 12. Refusal to cooperate with an internal investigation
- 13. Affiliation with any security threat group as determined by NH RSA 651.6

Discipline documentation for violations of either Class I or Class II rules will not be considered for purposes of progressive discipline after a period of two (2) years.

### EMPLOYEE DISCIPLINARY PROCEDURE

#### VIOLATION REPORTS

- Section 1. When a supervisor witnesses or becomes aware that any employee has violated any of the rules contained in this disciplinary process, order, policy or directive, he shall immediately initiate an employee disciplinary report. The supervisor shall submit the report to the Superintendent and/or their designee along with all appropriate data which will document the violation.
- Section 2. The Superintendent and/or their designee shall review the report and the documentation and shall, in all instances, send a notice to the employee within seven (7) business days of receipt. The notice (see Attachment B) will direct the employee to meet with the Superintendent and/or their designee in order to discuss the alleged violations. The employee may be accompanied by a Union representative.
- Section 3. The allegations will be reviewed and discussed at the scheduled conference. If warranted, the employee may plead guilty to the charges specified or to less severe charges if applicable and agreeable to the Superintendent and/or their designee. If such occurs, the employee will accept the discipline which is prescribed for the violation and a Hearing Disposition Form will be completed by the Superintendent and/or their designee (Attachment C). If agreement cannot be reached during the conference, a full disciplinary hearing shall be scheduled. The employee will be notified of the hearing within ten (10) days (see Attachment D).
- Section 4. The full disciplinary hearing will be conducted by the Superintendent or Assistant Superintendent. The proceedings shall be recorded and shall be open only to those parties affected, their representatives and witnesses who are to offer testimony. The employee may call such witnesses as are able to testify in a credible manner on behalf of the employee. These witnesses will not be compensated if they are off-duty at the time of their testimony.
- All facts germane to the charges will be heard and considered by the hearing official. A preponderance of the evidence will guide the hearing official in determining guilt or innocence. The employee's past record will also be considered.
- Section 6. The hearing official will issue a written decision within three (3) business days following the hearing. The decision notice will contain the verdict, the discipline (if any) and the rationale for the decision (see Attachment E).
- Section 7. The decision may be appealed through the existing grievance procedure in the union contract.
- Section 8. The Superintendent may suspend an employee either with or without pay pending a disciplinary hearing if the charges are so serious that, in his sole



opinion, presence of the employee on the job site would disrupt the orderly operation of the facility or jeopardize security.

- Section 9. Upon conviction of a Class I (2nd offense) or Class II (151 offense) violation the Superintendent may, at his sole discretion, order a reduction of one or more ranks if the violation(s) involve failure to properly supervise subordinate employees or failure to provide proper leadership to subordinates.
- Section 10. Failure of any employee to successfully pass any training mandated by the administration will constitute prima facie evidence of a Class I (2nd offense) violation. The required suspension will be imposed without benefit of a hearing. The administration will reschedule the failed training at the earliest possible time. A second failure of the same training will be grounds for termination of employment.
- Section 11. Before or during any disciplinary process which might result in termination, an employee may tender a resignation. Following any such hearing, a resignation will only be accepted prior to the issuance of the written determination.

#### STAFF RIGHTS AT DISCIPLINARY PROCEEDING

# AS A STAFF MEMBER REFERRED FOR POSSIBLE DISCIPLINARY ACTION YOU HAVE THE FOLLOWING RIGHTS:

- 1. The right to a written copy of the specification of charges at least 24 hours prior to any hearing.
- 2. The right to have Union representative represent you during any hearing.
- 3. The right to be present throughout the hearing.
- 4. The right to be advised in writing of the Superintendent's decision and the rationale therefor.