

For information on becoming a *Food Preparation/Service Worker* see **Sources of additional information** within this brochure.

**For information on youth employment opportunities**, contact a career counselor at your high school or employment counselor or job and information center coordinator at your local NH Employment Security Office.

Berlin (752-5500)

151 Pleasant Street, P.O. Box 159, 03570-0159

Claremont (543-3111)

404 Washington Street, P.O. Box 180, 03743-0180

Concord (228-4100)

10 West Street, P.O. Box 1140, 03302-1140

Conway (447-5924)

518 White Mountain Highway, 03818-4205

Keene (352-1904)

109 Key Road, 03431-3926

Laconia (524-3960)

426 Union Avenue, Suite 3, 03246-2894

Lebanon (448-6340)

85 Mechanic Street, 03766-1506

Littleton (444-2971)

646 Union Street, Suite 100, 03561-5314

Manchester (627-7841)

300 Hanover Street, 03104-4957

Nashua (882-5177)

6 Townsend West, 03063-1217

Portsmouth (436-3702)

2000 Lafayette Road, 03801-5673

Salem (893-9185)

29 South Broadway, 03079-3026

Somersworth (742-3600)

6 Marsh Brook Drive, 03878-1595



For more information on this series of brochures, or to find out about our other products, contact us at:

New Hampshire Employment Security  
Economic and Labor Market Information Bureau  
32 South Main Street, Concord, NH 03301-4857  
Phone: (603) 228-4124, E-mail: [elmi@nhes.nh.gov](mailto:elmi@nhes.nh.gov), Web site: [www.nh.gov/nhes/elmi](http://www.nh.gov/nhes/elmi)

SOC 35-3021  
NHCRN 03/09

# So, you want to be a ...



## Food Preparation/ Serving Worker

### Hospitality & Tourism

Projected to be among the occupations with the most openings  
(New Hampshire Occupational Projections, 2006-2016)

## Here are a few things you should know.



Your gateway to New Hampshire workforce and career information



**You'll want to know a few things about this career**

**Average Hourly Wage**  
\$8.71

**Expected 10 year Growth**  
24%

**Average Annual Openings**  
458

**Training/Education Needed**  
Short On-the-Job Tips comprise a major portion of earnings; consequently, keen competition is expected for jobs in popular restaurants.

**Basic Skills**  
Listening, writing, speaking, math, food production

**Job Skills**  
Service orientation, active listening, speaking, writing, math, social perceptiveness, reading comprehension, coordination, operation and control, judgement and decision making, instructing, learning strategies, active learning

**So, you want to be a ...**



## **Food Preparation / Serving Workers**

**Projected to be among the occupation with the most openings** (New Hampshire Occupational Projections, 2006-2016)

### **Tasks**

*Source: O\*Net Online*

1. Accept payment from customers, and make change as necessary.
2. Request and record customers orders and compute bills using cash registers, multi-counting machines, or pencil and paper.
3. Clean and organize eating and service areas.
4. Serve customers in eating places that specialize in fast service and inexpensive carry-out food.
5. Prepare and serve cold drinks, or frozen milk drinks or desserts, using drink-dispensing, milkshake, or frozen custard machines.
6. Select food items from serving or storage areas and place them in dishes, on serving trays, or in takeout bags.
7. Prepare simple foods and beverages such as sandwiches, salads, and coffee.
8. Notify kitchen personnel of shortages or special orders.
9. Cook or re-heat food items such as french fries.
10. Wash dishes, glassware, and silverware after meals.

**Interests**  
(Holland Code)  
CRE  
(Conventional, Realistic, Enterprising)

**Interest Area**  
Hospitality and Tourism

**Working Conditions**  
Comfortable, well lighted clean environment  
(May stand for long periods of time, often carry heavy trays, under pressure to be fast and efficient)

**Average Work Week**  
Hours vary  
(Most work part-time and work Saturdays, evenings, and holidays)

**Sources of Additional Information**  
NH Employment Security (Contact office nearest you or go online to [www.nh.gov/nhes/](http://www.nh.gov/nhes/))

National Restaurant Association  
1200 17th Street NW  
Washington, DC 20036  
[www.restaurant.org](http://www.restaurant.org)

International Council on Hotel, Restaurant, and International Education  
2613 N Parham Road  
2nd floor  
Richmond, VA 23294  
[www.chrie.org](http://www.chrie.org)