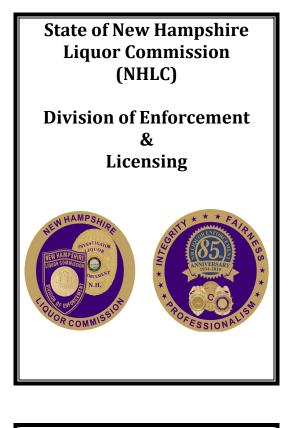
## To File a Complaint or Concern

If you wish to file a complaint or register a citizens concern, please do one of the following :

- Complete the back of this form and mail to: NHLC Division of Enforcement & Licensing 50 Storrs Street P.O. Box 1795 Concord, NH 03302
- Call the NHLC Division of Enforcement & Licensing Help Desk (603) 271-3521 and tell the person you'd like to file a complaint or concern. We'd be happy to mail you the form to complete and return to us, or assist you in completing it.
- Go to the NHLC website at: www.nh.gov/liquor/enforcement Select "Contact Us" to access the form.
- Visit us at 50 Storrs Street and tell any employee you wish to file a complaint or concern.



How to File a Citizen Complaint or Concern

## **Our Policy**

The NHLC Division of Enforcement & Licensing welcomes your feedback on concerns you may have with regard to enforcement, or how we may have fallen short of meeting our goal to provide outstanding service to the New Hampshire Community.

We recognize that the public has a right to expect efficient, fair and impartial law enforcement and liquor licensing. To that end the Division has established policy that provides a fair and equitable system by which complaints or concerns from the public are thoroughly, completely, and impartially investigated.

Feel free to contact us at (603) 271-3521 should you wish to provide us with feedback on our performance.

Sincerely, Mark C. Armaganian, Chief, Division of Enforcement & Licensing





State of New Hampshire Liquor Commission Division of Enforcement & Licensing

NOTIFICATION OF CITIZEN CONCERN				
Please check the following box(s) in	dicating potent	tial tobacco / liquor law	or administrativ	ve rule violations or concerns
Tobacco prohibited sales to r	ninors	Alcohol – Prohibited sa	ales to minors	Alcohol –Buying for minors
Alcohol – over service / service Intoxicated individual	ce to an	Alcohol – After hours s	ervice	Alcohol – Disorderly premise
Employees consuming alcoh		Alcohol - Advertising	Other	
Name of Licensee :				
Name of Individual of concern (if kno	own)			
Address (location):			<b>.</b>	
Number	Street		City/Town	
Explanation of Concern: Please give a detailed description to include dates, times, names and as much information as possible.				
Thank you for your taking the time to register your concern. The New Hampshire Liquor Commission, Division of Enforcement and Licensing values the input of the individuals that we serve. Working together will make a difference in enforcing New Hampshire's liquor laws and administrative rules that ultimately impact the safety of our communities.				
Feel free to contact me for follow up on this concern				
Name:		Date 8	Time:	
I am (check one) A Customer				
			reach you:	
I wish to remain anonymous in registering this concern (Please note that choosing to remain anonymous can negatively impact our ability to effectively investigate and ultimately resolve your concern)				
Please mail your concern to: or	P.O. Box 17	ion of Enforcement & 95 I 03302-1795	Licensing	Division Contact Information
Send as attachment w/email to:	Fax 603-271 licensing@l	-3758 liquor.nh <b>.gov</b>		

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