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Where to Get Help – Contacting NHDOL and Other Information Resources

Starting up a new EDI system isn't simple. It requires detailed technical information, as well as close cooperation between the organizations that send data – in this case you, the Trading Partner – and the organization that receives data – us, the New Hampshire Division of Workers' Compensation (NHDOL).

The following is a list of resources available to you for information and assistance.

New Hampshire Division of Workers' Compensation

Our Web Site

Visit our web site at <http://www.nh.gov/labor/workers-comp/electronic-data/downloads.htm> to:

- Download the latest version of the *New Hampshire EDI Implementation Guide, Trading Partner Agreement Forms, etc.*
- Get answers to *Frequently Asked Questions*,

Your NHDOL Contact Person

Each NHDOL Trading Partner will be assigned a NHDOL contact person. This person will help answer your questions about EDI in New Hampshire; this contact will work with you during the Test-Production process, and be an ongoing source of support during production.

Your NHDOL contact can be reached by phone, e-mail, or mail. When initially contacting us, be sure to provide your company name and sender ID so that you may be directed to the appropriate NHDOL staff.

By phone: (603) 271-3541

By fax: (603) 271-6149

By e-mail: <mailto:edi@dol.nh.gov>

By mail: NH Dept. of Labor
Attn: EDI
95 Pleasant St.
Concord, NH 03301

EDI Service Providers

Several companies can assist you in your efforts to report data via EDI. A range of products and services are available, including:

- software that works with your organization's computer systems to automatically transmit data,
- systems consulting, to help get your computer systems EDI-ready,
- data transcription services which accept paper forms, keypunch data, and transmit the data via EDI.

IAIABC

The International Association of Industrial Accident Boards and Commissions (IAIABC) is the organization that sets the national standards for the transmission of workers' compensation claims data via EDI. The IAIABC publishes these standards in their EDI Implementation Guide.

For more information about the IAIABC and how to purchase the EDI Implementation Guide, see Section O—IAIABC Information, and/or visit the IAIABC web site at www.iaiabc.org.