

PRESS RELEASE

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For Immediate Release

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Storm Victim Information Available at NH Insurance Department

Concord, NH – July 25, 2008 - In the wake of yesterday’s devastating storms, New Hampshire Insurance Commissioner Roger Sevigny advises property owners that “The first thing you should do after suffering a loss is to protect your property from further damage. You should take whatever actions are necessary to ensure no additional damage occurs to your property, like covering broken windows or holes in your roof. Property owners should save the receipts for any temporary repairs, as the temporary repairs may be covered by their homeowners policy. Consumers should also be sure to take photographs of the damage. Secondly, call your agent or insurance carrier and provide all the information necessary to speed your claim on to payment.”

The Department has disaster information posted on its web site at www.nh.gov/insurance, along with related publications and links to a variety of information sources on wind, water and other types of storm damage.

“We are doing everything we can to make it easier for consumers to access information and to refer them to the appropriate sources for assistance. We have written materials available, all of which are posted on our web site, and that we will mail to the public free of charge. We can also put people in touch with government and private entities who can help.” said Commissioner Sevigny. He went on to say “We can provide the public with information and advice on how to mitigate damage and take other actions to make recovery easier.”

Consumers are urged to call the New Hampshire Insurance Department’s toll free consumer hotline if they have questions or concerns about their claims. By dialing 1-800-852-3416 storm victims will be connected to a New Hampshire Insurance Department consumer services representative. The Department’s consumer services representatives are knowledgeable about storm damage claims, and are standing by to assist with insurance questions and concerns

Commissioner Sevigny also announced this morning that his office will issue emergency claims adjuster licenses to allow extra claims adjusters from other states help process

claims in New Hampshire. Additional information on emergency claims adjuster licensing can be found on the Department's web site at www.nh.gov/insurance.

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ABOUT THE NH INSURANCE DEPARTMENT

The first insurance regulator in the US, the NH Insurance Department was created in 1851 and charged with enforcing and administering New Hampshire's insurance laws. The department, an agency of the executive branch of New Hampshire state government, conducts safety and soundness and market conduct examinations of licensees, licenses insurance companies and insurance producers, reviews premium rates and policy forms, provides assistance, information and referral services to New Hampshire insurance consumers, and administers the filing and collection of New Hampshire's insurance premium tax. For more information, visit the Insurance Department's web site at: www.nh.gov/insurance.