	Anthem Health Plans of NH, Inc.	Anthem Health Plans of NH, Inc.	Anthem Health Plans of NH, Inc.
Product(s)	Managed Care HMO/POS Combined & PPO	Indemnity	Matthew Thornton Pathway X Network
Network(s) cert represents	PCP's & Specialists & Indemnity Network	PCP's & Specialists & Indemnity Network	PCP's, Specialists & Facilities
Comments	~should comply for all counties	~should comply for all counties	~should comply for all counties

[Redacted other carrier information]

REPORTING REQUIREMENT (Ins 2701.09)

The basic access requirement in Ins 2701.02(a) shall be met in each county or hospital service area in which the health carrier has 1000 or more covered persons (Ins 2701.029(c))

NCQA and/or URAC certified	NCQA certified	NCQA certified	NCQA certified
Received Certification of Compliance with Ins. 2701.07 due March 1	02/28/13	02/28/13	05/31/13 due to narrow network submission
Adequacy waiver Requested	yes	yes	
Adequacy waiver Approved by NHID			
Adequacy waiver Disapproved by NHID			
# of enrollees in Belknap	9,552	2,870	N/A
# of enrollees in Carroll	6,318	2,528	N/A
# of enrollees in Cheshire	11,757	2,594	N/A
# of enrollees in Coos	10,616	1,368	N/A
# of enrollees in Grafton	16,930	3,589	N/A
# of enrollees in Hillsborough	41,520	10,341	N/A
# of enrollees in Merrimack	21,254	6,286	N/A
# of enrollees in Rockingham	33,262	9,514	N/A
# of enrollees in Strafford	14,814	3,052	N/A
# of enrollees in Sullivan	8,963	1,532	N/A
Total # of enrollees	174,986	43,684	N/A

EXHIBIT – Petitioner
McCarthy
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Bates #371

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Report available on Website	yes	yes	
List of providers by Category and County	yes by providers & city	yes by providers & city	
Maps showing residential location of members	no*	no*	
Maps showing PCP's	yes section 3*	yes section 3*	
Maps showing Specialty Care Providers	yes section 3*	yes section 3*	
Maps showing Institutional providers	yes general IP Psych	yes general IP Psych	
Procedures for making referrals within and outside its network	yes outside network section 4	yes outside network section 4	
Process for monitoring and assuring on an ongoing basis the sufficiency of its network	yes section 5	yes section 5	
Plan for providing services in rural and underserved areas	yes section 6	yes section 6	
Process for choosing/changing network providers	yes section 7	yes section 7	
Process for providing and approving emergency, urgent & specialty care			
Identity of all participating providers	yes on CD	yes on CD	
Whether & when referral options are restricted	no but included in	no but included in	
System for ensuring coord of care for members referred to speciality physicans for members using ancillary services, ie social services, behavioral health, for ensuring appropriate discharge planning	yes section 8	yes section 8	

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Plan for providing care when contract term. occurs between carrier and providers, or during health care insolvency etc. How will impacted members be notified	yes section 10	yes section 10	

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STANDARDS FOR GEOGRAPHIC ACCESSIBITY (Ins 2701.06)			
2 Open Panel PCP's within 15 miles (40 min avg. driving time) for a least 90% of the enrolled population Ins 2701.06(b)(1)			
PCP's (met above requirements)	yes-total of 1,712	N/A	yes
# PCP's accepting new patients	1,361 total	N/A	N/A
# PCP's not accepting new patients	351 total	N/A	N/A
Consumer Survey broken down by County or Hospital Service Area Ins 2701.06(b)(2)			
Consumer Survey included in report	no	no	
1 Specialist within 45 miles (60 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06(c)(2)			
Allergists	Carroll & Grafton didn't meet 90%. Coos didn't meet either criteria	Carroll & Grafton didn't meet 90%. Coos didn't meet either criteria	Carroll & Grafton didn't meet 90%. Coos didn't meet either criteria
Cardiologists	yes	yes	yes
General Surgeons	yes	yes	yes
Neurologists	yes	yes	
Ob/Gyn	yes	yes	
Oncologists	Coos didn't meet 90%	Coos didn't meet 90%	
Ophthalmologists	yes	yes	
Orthopedists	yes	yes	
Otolaryngologists	yes	yes	
Psychiatrists	yes	yes	
Urologists	yes	yes	
1 Specialist within 90 miles (120 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06 (c)(3)			
Plastic Surgeons	Coos didn't meet 90%	Coos didn't meet 90%	
Thoracic Surgeons	yes	yes	

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1 Pharmacy within 15 miles (45 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06(d)(1)a			
Pharmacy	yes section 3	yes section 3	
1 provider of outpatient mental health service within 25 miles (45 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06(d)(1)b			
O/P Mental health	yes	yes	
1 facilty within 45 miles (60 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06(d)(1)c			
Licensed acute care hospital (STGH) services (med/surg, pediatric, obstetrical and critical care)	yes	yes	yes
Surgical facilities associated with STGH	yes	yes	
Acute care hospital (STGH) providing lab, MRI, diagnostic radiology, x-ray, ultrasound, CAT, radiation therapy	yes	yes	
Acute care hospital (STGH) renal dialysis	Carroll didn't meet 90%	Carroll didn't meet 90%	
General Inpatient Psychiatric	Carroll & Grafton didn't meet 90%, Coos didn't meet either criteria	Carroll & Grafton didn't meet 90%, Coos didn't meet either criteria	
Emergency Mental Health	Carroll & Grafton didn't meet 90%, Coos didn't meet either criteria	Carroll & Grafton didn't meet 90%, Coos didn't meet either criteria	
STGH for Involuntary Psychiatric Admissions	Belknap & Cheshire didn't meet 90%, Carroll, Coos, Grafton & sullivan didn't meet either criteria	Belknap & Cheshire didn't meet 90%, Carroll, Coos, Grafton & sullivan didn't meet either criteria	
STGH for Substance Abuse Treatment	Merrimack didn't meet 90%, Belknap, Carroll, Coos & Grafton didn't meet either criteria	Merrimack didn't meet 90%, Belknap, Carroll, Coos & Grafton didn't meet either criteria	
STGH for Inpatient Medical Rehab Services	yes	yes	
1 facilty within 80 miles (120 min avg. driving time) for at least 90% of the enrolled population Ins 2701.06(d)(1)e			

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Diagnostic Cardiac Catheterization	Cons didn't meet either criteria	Cons didn't meet either criteria	Cons didn't meet 90%
Major Trauma Treatment	yes	yes	yes
Neonatal Intensive Care	Cons didn't meet either criteria	Cons didn't meet either criteria	Cons didn't meet either criteria
Open-Heart Surgery	Cons didn't meet either criteria	Cons didn't meet either criteria	Cons didn't meet either criteria
Policy assuring accessibility within NE, for other specialty hospital services, including major burn care, organ transplant, HIV/Aids etc and may offer such tertiary or specialized services at so-called "centers of excellence"			
Policy included in report	no but included in	no but included in	
Policy & Procedures through which a member can receive a standing referral for ongoing care from a specialist Ins 2701.08(a)			
Policy included in report	no but included in	no but included in	
Ensure a member may obtain a referral to provider outside the network when the network cannot meet the particular health care needs of the member Ins 2701.08(b)			
Included in report	no but included in	no but included in	

* Don't believe maps are beneficial