



New Hampshire Insurance Department



NH Health Cost



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Updated website information

Background

- 2003 – NH legislation created Comprehensive Healthcare Information System
- 2007 – www.nhhealthcost.org website launched
- 2010 – number of procedures available on the website increased and included office visits.
- 2013 – federal grant funds became available to states, including NH, to improve healthcare price transparency.

Slide 2

BD1

Barrick, Danielle, 11/4/2015

Strategy

- Using federal grant funds, vendors were hired to improve the site
 - Research and recommend consumer friendly language and look to the site
 - Expand the number of procedures available on the site
 - Include quality measures
 - Market and consumer outreach to promote awareness of site to NH consumers

Updated Release

- Public release will be in January 2016
- New cost information to be included on 48 procedures
 - Dental
 - Physical Therapy
 - Chiropractic
 - Behavioral Health
 - Sleep Studies
 - Laboratory
 - Prescription Drugs
- Mobile device adaptability
 - Tablet and smart phone accessible
 - ADA compliant

Update Includes

- Quality of Care indicators
 - Collected from nationally recognized sources
 - Collaboration with DHHS
- Guide to Health Insurance
 - Getting Health Insurance
 - Navigating the System
 - Managing Your Cost
 - All of the categories in the guide will incorporate links to outside sources to provide a resource to help consumers make good decisions.

Updates Coming Soon

- Continue to expand the number of procedures available to consumers
 - Obstetrics
 - Dermatology
 - Pediatrics
 - Urgent Care
- Develop ways to include Medicare and Medicaid data
 - Will have MCO data included

User Input Always Welcomed

- Guide to healthcare has interactive buttons to indicate if a question was helpful
- User input welcomed through comment section of page
- Communicate our interest in serving the consumers of NH when we do outreach to promote the updated website and seek suggestions and feedback

The Future of HealthCost

- Further expand the number of procedures
- Map of health care delivery patterns in the state based on services and associate volume
- Feasibility of integrating provider network information
- Improve user feedback tools
 - How close was the price to the charge received?
 - Was patient referred to the low cost provider?
 - Research how we can incorporate information gathered

Thank You



Contact Information

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