



# New Hampshire Insurance Department



## NH Health Cost



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Updated website information

# Background

- 2003 – NH legislation created Comprehensive Healthcare Information System
- 2007 – [www.nhhealthcost.org](http://www.nhhealthcost.org) website launched
- 2010 – number of procedures available on the website increased and included office visits.
- 2013 – federal grant funds became available to states, including NH, to improve healthcare price transparency.

**Slide 2**

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**BD1**

Barrick, Danielle, 11/4/2015

# Strategy

- Using federal grant funds, vendors were hired to improve the site
  - Research and recommend consumer friendly language and look to the site
  - Expand the number of procedures available on the site
  - Include quality measures
  - Market and consumer outreach to promote awareness of site to NH consumers

# Updated Release

- Public release will be in January 2016
- New cost information to be included on 48 procedures
  - Dental
  - Physical Therapy
  - Chiropractic
  - Behavioral Health
  - Sleep Studies
  - Laboratory
  - Prescription Drugs
- Mobile device adaptability
  - Tablet and smart phone accessible
  - ADA compliant

# Update Includes

- Quality of Care indicators
  - Collected from nationally recognized sources
  - Collaboration with DHHS
- Guide to Health Insurance
  - Getting Health Insurance
  - Navigating the System
  - Managing Your Cost
    - All of the categories in the guide will incorporate links to outside sources to provide a resource to help consumers make good decisions.

# Updates Coming Soon

- Continue to expand the number of procedures available to consumers
  - Obstetrics
  - Dermatology
  - Pediatrics
  - Urgent Care
- Develop ways to include Medicare and Medicaid data
  - Will have MCO data included

# User Input Always Welcomed

- Guide to healthcare has interactive buttons to indicate if a question was helpful
- User input welcomed through comment section of page
- Communicate our interest in serving the consumers of NH when we do outreach to promote the updated website and seek suggestions and feedback

# The Future of HealthCost

- Further expand the number of procedures
- Map of health care delivery patterns in the state based on services and associate volume
- Feasibility of integrating provider network information
- Improve user feedback tools
  - How close was the price to the charge received?
  - Was patient referred to the low cost provider?
  - Research how we can incorporate information gathered

# Thank You



## Contact Information

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