Summary:
Serves as the Department's lead person on property and casualty policy issues and oversees the Market Conduct and Market Analysis Units.

Responsibilities:
Directs, plans, evaluates and implements technical, in-depth analysis, investigations and examinations of insurance companies in conformance with New Hampshire Insurance Laws and Regulations and the National Association of Insurance Commissioners (NAIC) Accreditation Standards as appropriate.

Recruits, trains, and develops qualified and certified supervisory and examiner level staff and retains necessary independent and qualified consultant support to conduct required market analysis and examination assignments.


Directs the development and implementation of department policies for industry compliance with P&C laws and regulations and formulates practical solutions to address complex problems arising from financial and market conduct analysis, examinations and other regulatory functions.

Coordinates and facilitates effective communications between reporting staff and staff from multiple units to achieve organizational policies and objectives and to ensure regulatory consistency and coordination for all product lines.

Establishes, documents and implements operating procedures and work standards for the market analysis and market examination units to improve Department performance and coordinates the development of procedures for all P&C regulatory functions.

Reviews and approves examination work papers and market reports, and participates in the review of major proposed market transactions and organizational changes of domestic insurers.

Oversees and guides legislative efforts to focus on addressing consumer rights in the area of Property and Casualty Insurance.

Actively participate as a member or contributor to various NAIC committees, task forces and work groups related to market analysis and examination.

Acts as Chair and convener of the agency's Property and Casualty Forum; determines agenda items and follow-up action steps.

Minimum Qualifications:

EDUCATION: Master's degree from a recognized college or university.
EXPERIENCE: Ten years' experience in accounting, auditing, business administration, insurance management, or insurance regulation, five years of which must have been in a management level position involving administrative or supervisory duties concerned with program administration, program planning and evaluation, business management or related management experience. Registration with the New Hampshire Board of Accountancy as a Certified Public Accountant or possession of one of the following nationally recognized professional designations: AIE, CFE, CIE, FLMI, CLU, ChFC, CPCU, or an equivalent designation may be substituted for two years of work experience. Each additional year of approved work experience may be substituted for one year of required formal education at the graduate level only.

License/Certification: Preference will be given to candidates who possess licensure as a Certified Financial Examiner (CFE), Chartered Property Casualty Underwriter (CPCU), and/or licensure as a Certified Public Accountant (CPA).

PREFERRED QUALIFICATIONS: Extensive senior Property and Casualty Management experience preferred.

Preferred Work Traits: Extensive knowledge of the property and casualty insurance industry. Knowledge of supervision, program administration and evaluation, and systems management. Knowledge of State of New Hampshire insurance laws and regulations. Knowledge of the principles and practices of accounting, auditing and market conduct as they pertain to the insurance business. Knowledge of the methods, techniques procedures utilized in the examination of insurance companies. Knowledge of office methods, procedures and equipment. Ability to develop administrative and statistical reports with evidence and recommendations. Ability to communicate effectively with insurance company officials and employees. Ability to speak before public groups and legislative committees. Ability to establish and maintain an effective working relationship with other employees, insurance company officials and the public. Must be willing to maintain appearance appropriate to assigned duties and responsibilities as determined by the agency appointing authority.

Employees may be required to pay an agency/union fee.

In order to receive credit for post-secondary education, a copy of official transcripts with a seal and/or a signature should be included with the application. If copies of transcripts have been requested please reference this and have them forwarded to the Human Resources office for the agency listed above.

Prior to applying, please be sure that you have completed your profile including your complete employment history, education history, credentials and contact information. Please bear in mind that your education and experience must be relevant to the specific position for which you are submitting an application. You are encouraged to provide a copy of your current resume, but resumes will not be accepted in place of a fully completed application for employment.

For further information please contact:

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