



**The State of New Hampshire
Insurance Department
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**Roger A. Sevigny
Commissioner**

**Alexander K. Feldvebel
Deputy Commissioner**

**BULLETIN
Docket No.: INS NO. 06-015-AB**

TO: All New Hampshire Licensed Health Insurance Companies, Health Maintenance Organizations, Fraternal Benefit Societies and Third Party Administrators

FROM: Roger A. Sevigny 
Insurance Commissioner

DATE: June 21, 2006

RE: 911 Enhanced System

This Bulletin is intended to serve as a reminder that RSA 415-A:5-a and RSA 420-J:3-a preclude an insurance carrier from issuing or renewing a health insurance policy that contains a provision discouraging an insured from using the Enhanced 911 system for emergency medical response or transportation. This means that health insurers using network-based services must consider emergency medical response or transportation services delivered pursuant to the state enhanced 911 system or other state, county or local government emergency medical response system to be in-network services. A health insurer may not require its members or insureds to obtain prior authorization before accessing the state enhanced 911 system or other state, county or local government emergency medical services system for response and/or transportation for emergency services. Insurers shall not apply facially neutral provisions in a policy of health insurance so as to discourage or limit access to the Enhanced 911 system.

Questions should be directed to Leslie J. Ludtke at Leslie.Ludtke@ins.nh.gov.