

STATE OF NEW HAMPSHIRE
INSURANCE DEPARTMENT

In Re: Anthem Health Plans of New Hampshire, Inc.
("Anthem")

Docket INS No.: 08-025-EP

CONSENT ORDER AND AGREEMENT

In 2003, the New Hampshire General Court enacted RSA 420-G:11, II. (a). This statute requires that all health carriers and third party administrators submit encrypted claims data to the state of New Hampshire or its agent in accordance with rules adopted by the department. The New Hampshire Insurance Department's ("the department") rules require that Anthem submit its claims data on a monthly basis. Maine Health Information Center (the "MHIC") is the agent for the collection of the claims data.

In 2007, the MHIC notified Anthem that its claims data was delinquent. Throughout 2007, Anthem interacted with the MHIC to address data submission issues relative to eligibility data, medical claims data and pharmacy claims data for its Consumer Directed Health Care Plan ("CDHP").

In January 2008, Anthem advised the MHIC that it would start submitting its CDHP data along with its other data on a going forward basis. At that time, Anthem told the MHIC that the next logical date when it could submit the historical CDHP data would be June 2008. The MHIC advised Anthem that the proposed extension to June 2008 was not acceptable to the department. The department asked Anthem to submit a detailed explanation as to why its historical data had not been submitted, what corrective action would be taken, and the reasons for the delay in submitting the data. Anthem did not submit a plan to the department.

On March 4, 2008, the department notified Anthem that its failure to submit the data had been referred for enforcement and that a fine of \$1,000.00 per day would be assessed against Anthem, commencing on March 10, 2008 and continuing until such time as Anthem achieved compliance with the data submission requirements. In response to the March 4, 2008 notice, Anthem achieved full compliance with regard to the submission of the delinquent data on March 12, 2008.

AGREEMENT

To resolve the above-matter in full and without admitting or denying the allegations, Anthem consents and agrees to the following:

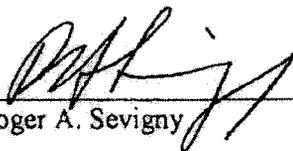
1. Anthem shall pay an administrative fine of \$2,000.00 to the New Hampshire Insurance Department. The fine shall be made payable to the

Treasurer, state of New Hampshire and shall be paid within two weeks of execution of this agreement

2. This Consent Agreement shall be fully enforceable in any Superior Court in the state of New Hampshire.

NEW HAMPSHIRE INSURANCE DEPARTMENT

DATE: 5-20-08



Roger A. Sevigny

ANTHEM HEALTH PLANS OF
NEW HAMPSHIRE, INC.

DATE: 5-23-08



Douglas Wenners, President