



State Coordinating Council for Community Transportation

October 1, 2015, 1:30 to 3:30 p.m.

Granite State Independent Living, 21 Chennel Dr,
Concord, NH

Attending Members:

1. Van Chesnut
2. Bill Finn
3. Patrick Herlihy
4. Pam Jolivette
5. Bev Raymond

6. Fred Roberge

Others:

1. Tim White
2. Jeff Donald
3. Pat Crocker

Chair Roberge called the meeting order at 1:35 P.M.

Adoption of Minutes of September 3, 2015 Meeting – Van Chesnut moved to approve the minutes of September 3, 2015 as presented; Bill Finn seconded the motion Bev Raymond abstained as she was not present at the meeting. Minutes adopted.

Report on the GACIT Hearings – Vice Chair Pam Jolivette reported on the GACIT hearing in Concord. This had been her first time attending and she noted that she learned a lot. Most of the testimony was related to transit according to Patrick Herlihy. Van Chesnut reported on the discussion about CMAQ at the Lebanon GACIT hearing. Now that the state is in air quality attainment more of the CMAQ funds can be used in flexible ways. There is a bill introduced to change flexible vehicle registration fees from \$5 to \$10 maximum which can be used for alternative transportation funding. The fee presents opportunities for municipalities to bring in more money for transportation. Patrick Herlihy clarified that the CMAQ committee had met in 2013 before passing of Councilor Burton who had chaired that committee in past.

The LSR 2138 for the Vehicle registration fees raising the ceiling to \$10 from \$5. The current language is in Chapter 261.233 and it was suggested that the original sponsors of that House bill 2007 or 2008 might also be invited to sponsor the change. It was

noted that there were also a couple of LSR's about Medicaid transportation companies.

Agency Partnership Committee had not met since last meeting as they are awaiting copies of the surveys now in the field to be completed. DHHS is restructuring and other programs are moving these around and once this is in writing Jolivette will report back to the SCC. The State Committee on Aging is meeting on Monday, October 5 between 10:30 and 12:00 and Nick Toumpas will be explaining the reorganization at DHHS and pieces of elderly services is being split up among different silos. Next step will be to finalize a meeting date with Mary Ann Cooney.

Communication subcommittee did not report as Rebecca Harris was unable to attend the meeting due to illness.

Volunteer Networks. There are 21 survey responses. The subcommittee will evaluate survey responses – and determine a work plan to try to build the volunteer networks. Pat Crocker and Jeff Donald will share the results of surveys and think about next steps. Pam Jolivette said her coordinator felt it was a very valuable event to attend and the contacts were useful. Region 2 started its own volunteer driver program and has been working with the RCC on enhancing volunteer services in that region.

Software Committee – Two issues have arisen in the software subcommittee: 1. Having difficulty reengaging the CAHS transportation organization to work with the software despite the fact that CAHS signed that they signed an MOA with the DOT. Herlihy stated that despite commitment to follow up in late August he has not had a response from CAHS Transportation Director via phone or email. DOT/SCC has invested \$23,000.00 in CAHS; the SCC is recommending they send a letter to them indicating that there may be legal implications. If he has concerns he can come to the SCC ...concerned that they put the money into the organization and it is not fulfilling their commitment. Bev Raymond reported on some of the challenges that they are having in going live with SBSS. DOT has suggested that it might be appropriate convene a meeting of the pilot sites with their leadership and the problems.

The difficulty is that NCT is on one of the oldest route match platforms and they are between implementing HBSS and/or the need to update RouteMatch. ESNE are still on version 6 of HBSS and are moving into the new system. Fred Roberge explained both his transition challenges and the success ESNE has had with using the HBSS software. The transition is difficult with any software. Jeff Donald reported that COAST is

experiencing some problems with HBSS software as well and has punch list of items that need to be resolved by HBSS. DOT would like to convene a meeting with all the software and will be inviting all the pilot site participants to bring examples of concrete problems to discuss at a meeting.

Bill Finn moved that the SCC send a joint letter to Community Alliance of Human Services with a cc to the chair of the board seconded by Pam Jolivette. Discussion followed. Van Chesnut questioned whether this was the right approach. The new staff is not even communicating with the DOT and it has nothing to do with whether the implementation was going well but one of whether the CAHS management is even responding to communications from the DOT and the software implementation process. According to him, the CAHS board was not involved in signing the agreement. Whether or not it is going to work is a different issue where it is an SCC endorsed project being managed by the DOT. The SCC/DOT will draft a letter to the Executive Director with a copy to his Board Chair. Herlihy noted that he has met with the Executive Director. All in favor, Van Chesnut abstained.

Plan Rewrite subcommittee but that leaves four other region out of 5339 (Bus and Bus Facilities) program some asked to replace the server that services their RouteMatch software with FTA funds? Should we tell them we don't want to fund a different system or ask them to wait until the statewide software is ready to be fully implemented? Before a server is paid for, it should be determined whether a server is needed in a cloud based system? Before the state has a clear concept about Chair suggested that they support efforts to keep transit operations moving forward. What is happening is that there are 5 pilot sites.

Plan Rewrite met on the September 23, and had a very spirited discussion. Meeting again on October 14 and will be looking at the RFP for the 2006 study and the 1995 coordination plan for ideas and background

Other business /New Business – Public Comments – Put Annual report on the agenda for next meeting –

David White will be attending the meeting and will be put on Agenda for the November meeting.

Pam Jolivette inquired whether the MCOs will also attend the meeting to hear what the

issues are between providers. Bev Raymond noted that beneficiaries don't understand the system that has been set up for delivery of transportation. Her idea would be to have this part of the process of developing a relationship. Discussing the relationship between healthcare and access with MCOs might be worthwhile. Discussion followed about whether the SCC is ready to have that discussion yet.

Chair requested that the meeting notice email note that David White will be here to discuss MMC transportation and if you have issues as a provider or voice a concern. Please respond to email or attend the meeting to discuss concerns and issues.

Formula funds discussion will be moved into the plan rewrite because it is tied to how the new plan is written.

Adjourn

Van Chesnut moved and Patrick Herlihy seconded a motion to adjourn at 3:15 p.m.

The next meeting will be Thursday, November 5, 2015. Location will be confirmed at a later date.

Approval pending on November 5.