



REPLACING YOUR OLD TRANSPONDER ONLINE

- Log onto <https://www.ezpassnh.com>
- Log in using acct # or transponder # or user name, followed by password
- Menu on left—click vehicle & transponders
- **If the existing number of transponders plus the new number to be ordered is greater than 4, continue with instructions on back side of this card.**
- Click on request transponder
- Click the appropriate quantity of transponders needed.
- Check appropriate transponder type. Please note certain vehicles take an exterior transponder. You may view the list by clicking on Vehicles Requiring Exterior Transponders above the Quantity cue. You may only order one type (exterior or interior) of transponder at a time.
- Check the appropriate vehicle type that will be using the new transponder
- Click continue
- Click submit request and pay for transponders



- Click transponder list. Mark your old transponder as lost/stolen (Once you have marked your transponder lost, you are not able to use it. This is for your protection). However, make sure your license plate(s) is on your account so you will be able to use NH Turnpike System via license plate(s) at no additional cost until your new transponder arrives. The system will automatically read your license plate and charge the appropriate toll.
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- Click submit request and pay for transponders

Once you have received your new transponder, you can go to any of our 3 Walk-In-Centers located in **Portsmouth, Nashua or Hooksett (see our Website for directions)** and drop off old transponders or mail to New Hampshire customer service, P.O. Box 52011 Newark, NJ 07101-8211