





5/8/01. Called to speak w/ Mr. Farah on follow up to entry letter of 5/8/01.  
His receptionist told me that he was in a meeting & couldn't be disturbed.  
I explained that I was following up on my letter and was calling to be  
sure that I would be able to get in for the exam tomorrow (5/9/01) @  
9:00 AM. She said she would give Mr. Farah the message and that  
he would call ~~me~~ me if there were any questions or problems.





A. ROLAND ROBERGE  
BANK COMMISSIONER

# State of New Hampshire

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## Banking Department

64B Old Suncook Road  
Concord, New Hampshire 03301

Telephone: (603) 271-3561  
FAX: (603) 271-1090  
(603) 271-0750

May 2, 2001

Financial Resources & Assistance of the Lakes Region  
Scott D. Farah, President  
PO Box 1158  
Meredith, NH 03253

Dear Mr. Farah:

Pursuant to NH RSA 397-A: 12, you are hereby advised that your organization has been selected for examination of its licensed First Mortgage Banker and Broker activity in the state of New Hampshire. This examination has been scheduled for **Wednesday, May 9, 2001** and will consist of an on site visit by examiners from the Consumer Credit division of the NH State Banking Department. Please accept this document as official notification of the planned examination.

The examination will consist of a review of your organization's loan files. The Department will select the individual files it wishes to review. Each loan file should include at a minimum the following:

1. Payment history if loan is owned or serviced by your organization. ✓
2. Copy of loan application. ✓
3. Copy of promissory note and security agreement. ✓
4. Truth-in-lending and all other applicable disclosure statements. ✓
5. Copies of checks paid to third parties. ✓

In addition to loan files, the following documents must be provided.

1. Declined or withdrawn applications, with denial letter. ✓
2. Current interest rates sheet, if available. ✓

3. Blank set of all legal documents currently being used in the State of New Hampshire. ✓
4. All written consumer complaints during the past 18 months, including unresolved matters. ✓
5. Foreclosure files, if applicable. ✓
6. Copy of any insurance agreements available to borrowers through your enterprise. ✓
7. Summary of all loan products available in New Hampshire and copy of company lending policy. ✓
8. For publicly traded companies or their affiliates and subsidiaries - copy of the company's most recent 10K and 10Q. ✓
9. For privately held companies - year-end financial and the most recent quarterly financial statements, including recent disbursement sheets (checking account register). ✓
10. Work papers to supplement and document information supplied on the annual report filed with this office on February 1, 2001. ✓
11. A list of all affiliates, subsidiaries, parents with whom your enterprise is associated. ✓
12. Copies of media advertisement distributed in New Hampshire. ✓
13. A copy of your company's procedure maunual. ✓

Files need not be original, but must be in sufficient detail for the examiner(s) to evaluate that the loan was closed in conformity with the law.

In order to facilitate the examination process, we request that the enclosed Officer Questionnaire be completed and returned to the Department or given to the field examiner(s) the day of the on-site visit to your company.

Please contact the undersigned at (603) 271-3561 with any questions or concerns you may have. Your cooperation is appreciated. Please assign a contact person and acknowledge of receipt of this letter by contacting the undersigned.

Respectfully,

  
Kimothy C. Griffin  
Bank Examiner  
Enclosures: Officer Questionnaire

# ALL EXAMINATIONS

Company Name: **FINANCIAL RESOURCES & ASSISTANCE OF THE LAKES REGION**  
 License Type: **First Mortgage Banker and Broker**

TIN: **02-0433840**

Exam Dates:

Exam Date	No. of Days	License Number
10/1/99	1	5902-MB
12/1/97	1	5902-MB

Number of Complaints:

ReportYear:	2000
Total Loans:	125
Number of Locations:	1
ReportYear:	1999
Total Loans:	128
Number of Locations:	1
ReportYear:	1998
Total Loans:	126
Number of Locations:	1
ReportYear:	1997
Total Loans:	880
Number of Locations:	1

[Find Record](#)

[Close Form](#)

also has 277 mtg RMC  
 +  
 Small Loan RMC

**License Data Entry Form**

Date Application Received	December 01, 2000	1997 License Number 2503-MB-97	New or Renewal	Renewal
Status of License	Approved		Fee Received	\$250.00
License Status Date	March 01, 2001	2503-MB-97	License Number	5902-MB
Expiration Date	December 31, 2001		Licensed Since	1990
License Type	First Mortgage Banker and Broker			
Applicable RS	397-A	<input type="checkbox"/> Publicly Traded Corp.		
Company Name	FINANCIAL RESOURCES & ASSISTANCE OF THE LAKES REGIO			
Doing Business As (DBA)				
Applicant Type	Principal Office	TaxID Number	02-0433840	
			Licensed Year <input checked="" type="checkbox"/> 1997 <input checked="" type="checkbox"/> 2000 <input checked="" type="checkbox"/> 1998 <input checked="" type="checkbox"/> 2001 <input checked="" type="checkbox"/> 1999	

**Enter the licensed location address and phone numbers**

Address	15 NORTHVIEW DRIVE		
City, State and Zip	MEREDITH	NH	03253
Phone Number	(603) 279-1133	Extension	
Fax Number	(603) 279-5912		

**Enter Name and Address of Principal Officer**

Name (F/M/L)	MR	SCOTT	D	FARAH
Business Title	PRESIDENT			
Address	PO BOX 1158			
City, State and Zip	MEREDITH	NH	03253	
Phone Number	(603) 279-1133	Extension		
E-mail Address				
World Wide Web Address:	cyberportal.net/fra			

**Enter Company Name and Address as it will appear on the mailing label**

Company Name	FINANCIAL RESOURCES & ASSISTANCE OF THE LAKES R	
Mailing Address	PO BOX 1158	Same as Company Name and Officer Address

Historical Information

1/5/99 Mr. Farah called stating his company had not received renewal pkg. He was informed it was mailed on 10/12/98 and that it was not returned to this office as undeliverable. He will send someone in to the office today to pick up a renewal package. He claims he has several loans to close this week. La

Late renewal

3/30/00 Received "Notice of Replacement Banker Bond" \$92,000, effective May 1, 2000. Great American Insurance Company replaces Fidelity and Deposit Company of Maryland. Krm

4/16/01 Received December 31, 2000 Audited Statements. Zero cash minus Accounts Payable of \$92,936 and Accrued Expenses of \$1,981 results in no liquidity. Request Banker Bond be increased to \$100,000. Krm